EDUCATION AND CULTURAL AFFAIRS SUBCOMMITTEE

June 27, 2022

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AGENDA

South Carolina House of Representatives



Legislative Oversight Committee

EDUCATION AND CULTURAL AFFAIRS SUBCOMMITTEE The Honorable Chair Jeffrey E. "Jeff" Johnson, Chair The Honorable Kambrell H. Garvin The Honorable Max T. Hyde, Jr. The Honorable Michael F. Rivers, Sr

Monday, June 27, 2022 Room 321, Blatt Building

Pursuant to Committee Rule 6.8, S.C. ETV shall be allowed access for internet streaming whenever technologically feasible.

AGENDA

- I. Approval of minutes
- II. Discussion of the study of the South Carolina State Library
- III. Adjournment

MINUTES

First Vice-Chair: Joseph H. Jefferson, Jr.

Kambrell H. Garvin Rosalyn D. Henderson-Myers Jeffrey E. "Jeff" Johnson John R. McCravy, III Adam M. Morgan Melissa Lackey Oremus Marvin R. Pendarvis Tommy M. Stringer Chris Wooten

Jennifer L. Dobson Research Director

Cathy A. Greer Administration Coordinator

Legislative Oversight Committee



South Carolina House of Representatives

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Room 228 Blatt Building

Gil Gatch William M. "Bill" Hixon Kimberly O. Johnson Josiah Magnuson Timothy A. "Tim" McGinnis Travis A. Moore Russell L. Ott Michael F. Rivers, Sr. John Taliaferro (Jay) West, IV

Charles L. Appleby, IV Legal Counsel

Lewis Carter Research Analyst/Auditor

Riley E. McCullough Research Analyst

Legislative Oversight Committee

Monday, June 6, 2022 10:00 am Blatt Room 321

Archived Video Available

I. Pursuant to House Legislative Oversight Committee Rule 6.7, South Carolina ETV was allowed access for streaming the meeting. You may access an archived video of this meeting by visiting the South Carolina General Assembly's website (http://www.scstatehouse.gov) and clicking on *Committee Postings and Reports*, then under *House Standing Committees* click on *Legislative Oversight*. Then, click on *Video Archives* for a listing of archived videos for the Committee.

Attendance

I. The Education and Cultural Subcommittee meeting was called to order by Chair Jeffrey E. "Jeff" Johnson on Monday, June 6, 2022, in Room 321 of the Blatt Building. All members were present for all or a portion of the meeting: Representative Kambrell H. Garvin; Representative Max T. Hyde, Jr.; and Representative Michael F. Rivers, Sr.

Minutes

I. House Rule 4.5 requires standing committees to prepare and make available to the public the minutes of committee meetings, but the minutes do not have to be verbatim accounts of meetings.

Approval of Minutes

I. Representative Garvin makes a motion to approve the meeting minutes from prior meeting. A roll call vote was held, and the motion passed.

| Rep. Garvin motion to approve meeting minutes. | Yea | Nay | Not Voting |
|--|--------------|-----|------------|
| Rep. Garvin | \checkmark | | |
| Rep. Hyde | \checkmark | | |
| Rep. Rivers | ✓ | | |
| Rep. J. Johnson | \checkmark | | |

Discussion of State Library

I. Chair Johnson reminds State Library Director Leesa Aiken that she remains under oath.

Also, Chair Johnson swears in Chris Yates, Deputy Director of Library Resources and Services, and Breanne Smith, Executive Assistant with the State Library.

- II. Director Leesa Aiken and Deputy Director Chris Yates continue to provide an overview of agency operations. Topics of discussion include:
 - a. Prior agency heads
 - b. Prior agency services
 - c. Current agency head, board, and administration
 - d. Statewide development division
 - e. Talking books services
 - f. Library resources and services division
 - g. Employee retention strategies
 - h. Records management
 - i. Audit and Risk Mitigation Practices
 - j. Agency Successes
 - i. Broadband
 - ii. Internet access
 - iii. National outreach
 - iv. State documents repository
 - v. Organizational compliance
 - k. Agency Challenges
 - i. Personnel
 - ii. Parking
 - I. Partnerships
 - i. Library Organizations
 - ii. Educational Partnerships
 - iii. Community Partnerships

- iv. Technology Partnerships
- v. Digitization Partnerships
- vi. Talking Books Services Partnerships
- vii. Employment Partnerships
- III. Subcommittee members ask questions relating to the following:
 - a. Travel, including international travel, by agency personnel
 - b. Patrons
 - c. Learning spaces
 - d. Read squared usage (i.e., summer reading program) in counties
 - e. Talking books services
 - f. Communications
 - g. Library development
 - h. Telephone tales
 - i. Volunteers
 - j. Challenges to marketing library services
 - k. Talking books contributions
 - I. Size of book collection and disposal
 - m. Size of IT department
 - n. Local funding of library IT departments
 - o. Covid impact on IT assistance
 - p. Federal E-Rate program
 - q. Public library bandwidth upgrades
 - r. Discus usage by patrons and methodology for agency's calculation for cost avoidance for school districts
 - s. SC Lends participation
 - t. Exit interviews
 - u. Employee engagement surveys
 - v. Filling vacancies
 - w. Audits
 - x. Relationship with broadband providers
 - y. Literacy calendar
 - z. Goals regarding page views on the agency website
 - aa. Employee productivity
 - bb. Employee diversity
 - cc. Non-monetary incentives for employees
 - dd. Community partnerships

Agency staff respond to the members' questions.

Adjournment

I. There being no further business, the meeting is adjourned.

STUDY TIMELINE

Timeline of Agency Study

The House Legislative Oversight Committee's (Committee) process for studying the South Carolina State Library (agency, Department, or State Library) includes actions by the full Committee; Education and Cultural (Subcommittee); the agency; and the public. Key dates and actions are listed below.

| December 9, 2019 | At Meeting 1, the Committee selects the South Carolina State Accident Fund as the next agency for the Healthcare and Regulatory Subcommittee to study. |
|-----------------------------|---|
| January 15, 2020 | The Committee provides the agency with <u>notice</u> about the oversight process. |
| February 28 – April 1, 2020 | The Committee solicits input from the public about the agency in the form of an online public survey. |
| May 20, 2020 | The South Carolina State Library Fund submits its Program Evaluation Report. |
| April 8, 2021 | At Meeting 2, the Committee receives public input regarding the agencies selected for study, to include State Accident Fund. |
| January 26, 2022 | The Subcommittee holds Meeting 3 with the agency to discuss an overview of its mission, history, resources, major programs, successes, challenges, and emerging issues. |
| June 6, 2022 | The Subcommittee holds Meeting 4 with the agency to discuss its mission, history, resources, major programs, successes, challenges, and emerging issues. |
| June 27, 2022 | The Subcommittee holds Meeting 5 with the agency to discuss its agency deliverables. |

AGENCY SNAPSHOT

South Carolina State Library

History

- 1929 South Carolina State Library Board was created.
- 1943 General Assembly began funding the South Carolina State Library board.
- 1969 By order of the General Assembly, the South Carolina State Library board was officially reorganized and became the South Carolina State Library.
- 2004 Discus launched a billboard campaign to promote databases for children.
- 2017 The inclusive Services Center created to provide services relating to diversity and inclusion

Agency Mission We serve the people of South Carolina by supporting state government and libraries to provide opportunities for learning in a changing environment.

| Organizational Units |
|----------------------|
|----------------------|

- Talking Book Services
- Finance
- Statewide Development
- Library Development
- Information Technology
- Communications

Administration

- Library Services and
- Resources

 Library Collections and Services
 - Electronic Resources

Employees 44 filled FTE positions at the start of the year

Resources

(FY 18-19)

<u>Funding</u> \$16,231,167 appropriated and authorized •Leader in

Successes

Identified by the agency

- Leader In addressing statewide equity issues related to broadband connectivity.
- Contributing in many areas on a national scale.
- Digitizing state documents.

Current:

dentified by the agency

Challenges

- •Retaining qualified staff.
- Securing adequate funding to procure and sustain necessary resources.
- Limited available parking due to location of building.

AGENCY PRESENTATION



HOUSE LEGISLATIVE OVERSIGHT COMMITTEE

PROGRAM EVALUATION REPORT

Agency Deliverables

FY2017-FY2019

Deliverable Group 1

Strategic Direction I: Innovation

The South Carolina State Library provides guidance for excellence in library services.





Deliverable Group 1 Departments:

- Information Technology
 - E-Rate
 - Technology Assistance
- Library Development
 - Circulating Kits
 - Public Library Support
 - Consultation
 - Training/Continuing Education
 - Exchanges
 - Staff Development
 - Library Role
 - Public Library Survey
 - Funding







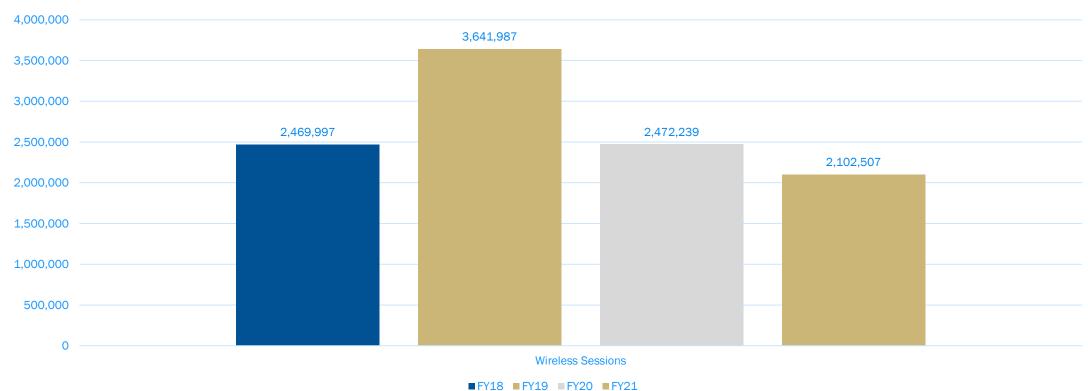
E-Rate/Universal Services Assistance to Public Libraries

- E-Rate Funding is available to SC libraries and schools
- Allows libraries to recoup specific costs associated with technology upgrades



- What did the State Library do?
 - Provided technology infrastructure assessments to public libraries with outdated network technologies
 - Assisted with E-Rate application
 - Provided assistance to 69 library branch locations between 2016-2019
 - Provided updated services to over 1 million people in SC
- Resulted in **\$1,053,710.97** savings for public libraries

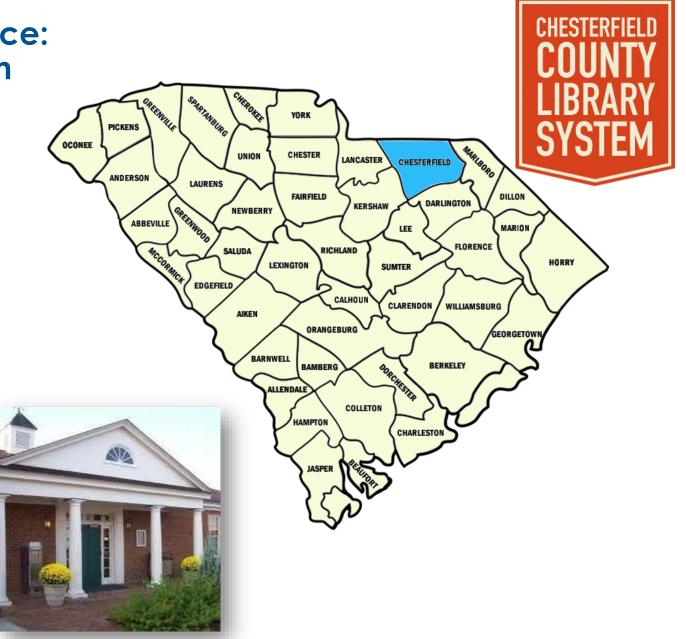
Public Library Wireless Sessions



Wireless Sessions

E-Rate/Universal Services Assistance: Chesterfield County Library System

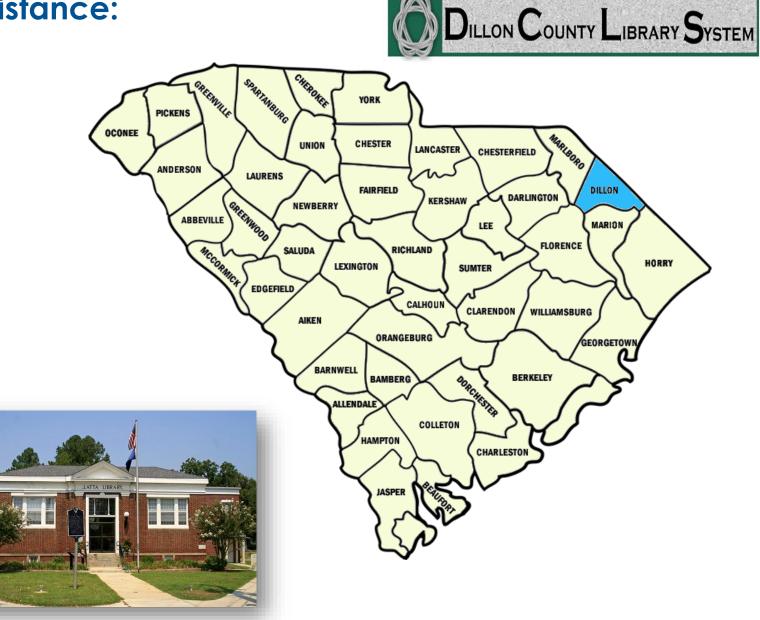
- Five library locations had outdated network technology with poor service
- All locations required wireless infrastructure upgrades
- Required network switching overhaul
- E-Rate provided funding commitment of <u>\$30,476.87 (Cost avoidance)</u>
- Chesterfield County Library System serves a population of 46,734





E-Rate/Universal Services Assistance: Dillon County Library System

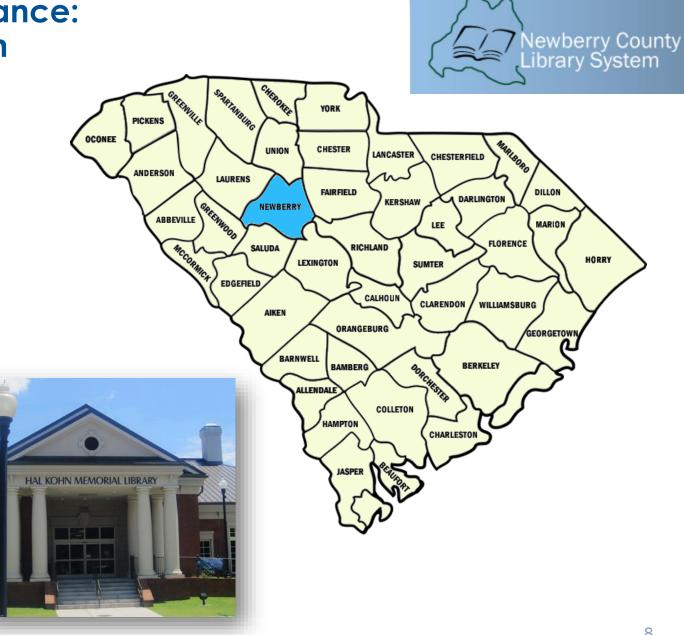
- Library needed network switching overhaul and cable management
- E-Rate provided a funding commitment of <u>\$9,539.10 (Cost avoidance)</u>
- Dillon County Library System serves a population of 32,062





E-Rate/Universal Services Assistance: **Newberry County Library System**

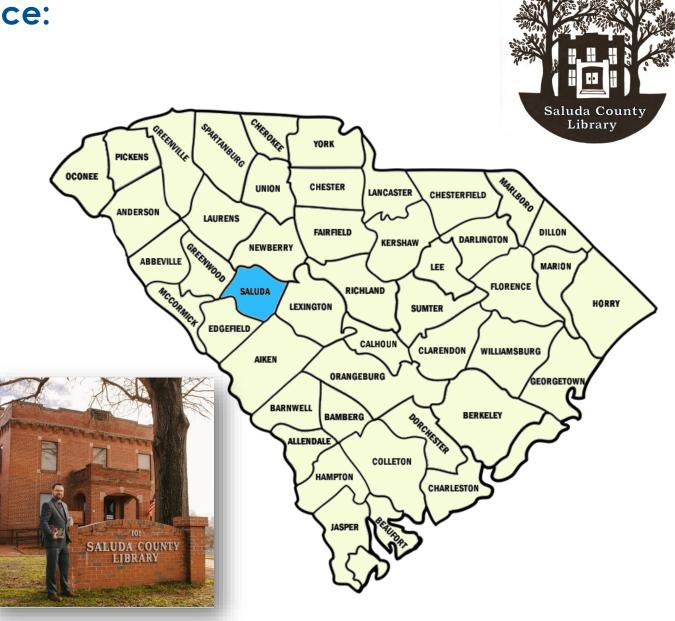
- Two locations required network switching upgrades to eliminate bottlenecks
- E-Rate provided a funding commitment of <u>\$14,430.63</u> (Cost avoidance)
- Newberry County Library System serves a population of 37,508





E-Rate/Universal Services Assistance: Saluda County Library System

- Library required upgrades to:
 - Networking switching
 - Firewall replacement
 - Expanded wireless coverage
- E-Rate provided funding commitment of <u>\$8,100.07 (Cost avoidance)</u>
- WiFi extenders used to extend internet
- Saluda County Library System serves population of 19,875





E-Rate/Universal Services Assistance: Marion County Library System

- Three locations required:
 - Wireless infrastructure improvements
 - Switching overhaul
 - Firewall replacement
- E-Rate provided a funding commitment of <u>\$26,294.81 (Cost</u> <u>avoidance)</u>
- Marion County Library System serves population of 33,062



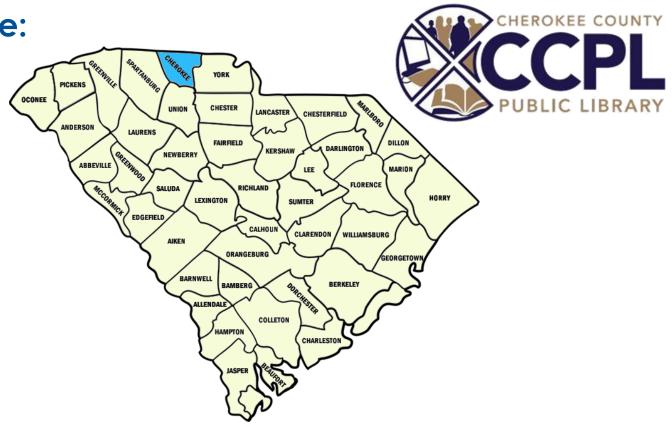


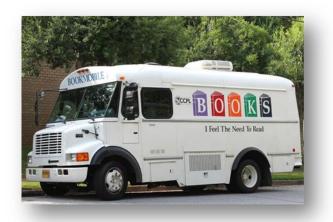




E-Rate/Universal Services Assistance: Cherokee County Library System

- Three locations required:
 - Wireless infrastructure improvements
 - Firewall replacement
 - Switching overhaul
 - Replacement of old category 5 wiring
- E-Rate provided a funding commitment of <u>\$65,740.94 (Cost avoidance)</u>
- Cherokee County Library System serves population of 55,342



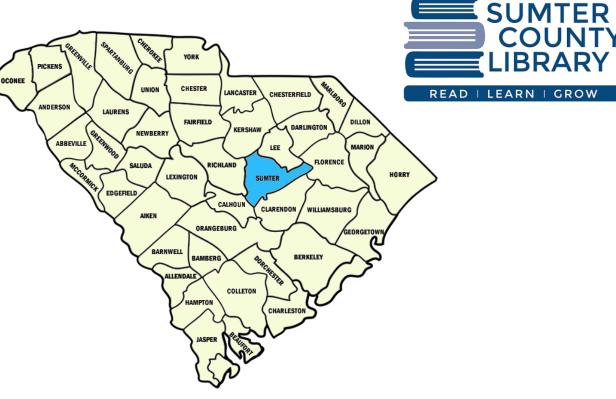






E-Rate/Universal Services Assistance: Sumter County Library System

- Four locations required:
 - Wireless infrastructure improvements
 - Firewall replacement
 - Switching overhaul
- E-Rate provided a funding commitment of <u>\$93,164.29 (Cost avoidance)</u>
- Sumter County Library System serves population of 107,456









E-Rate/Universal Services Assistance: Greenwood County Library System

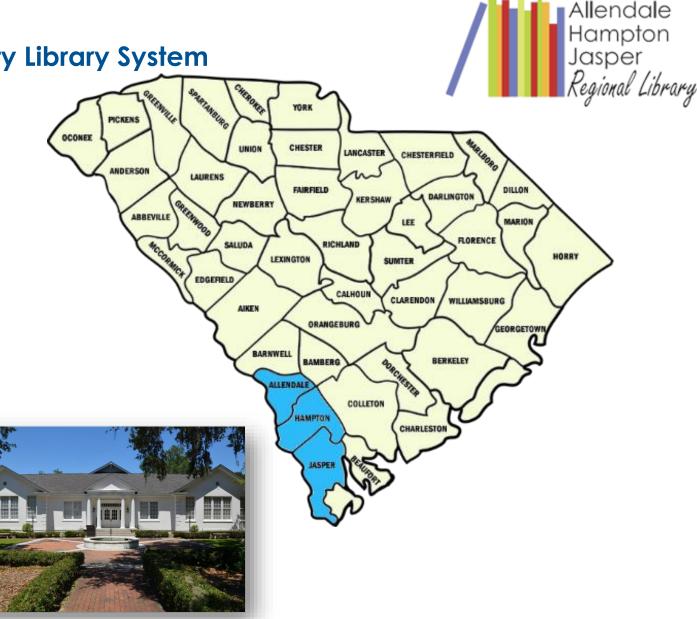
- Two locations required network switching overhaul
- E-Rate provided a funding commitment of <u>\$36,550.94 (Cost avoidance)</u>
- Greenwood County Library System serves
 population of 69,661





E-Rate/Universal Services Assistance: Allendale Hampton Jasper (AHJ) County Library System

- Four locations required:
 - Wireless infrastructure improvements
 - Firewall replacement
 - Switching overhaul
- Pratt Memorial Library required replacement of old category 5 wiring
- E-Rate provided a funding commitment of <u>\$71,055.64</u> (Cost avoidance)
- AHJ Regional Library System serves population of 56,286





E-Rate/Universal Services Assistance: Georgetown County Library System

- Six locations required:
 - Wireless infrastructure improvements
 - Firewall replacement
 - Switching overhaul
- E-Rate provided a funding commitment of <u>\$113,702.98 (Cost avoidance)</u>
- Georgetown County Library System serves population of 60,158





E-Rate/Universal Services Assistance: Darlington County Library System

- Four locations required:
 - Wireless infrastructure
 - Network switching improvements
- E-Rate provided a funding commitment of <u>\$40,562.01 (Cost avoidance)</u>
- Darlington County Library System serves population of 68,681





Darlington County

E-Rate/Universal Services Assistance: Orangeburg County Library System

- Six locations required:
 - Wireless infrastructure improvements
 - Firewall replacement
 - Switching overhaul
- The Elloree and Santee branch locations lacked wireless network capabilities
- E-Rate provided a funding commitment of <u>\$55,533.37 (Cost avoidance)</u>
- Orangeburg County Library System serves population of 92,501





E-Rate/Universal Services Assistance: Williamsburg County Library System

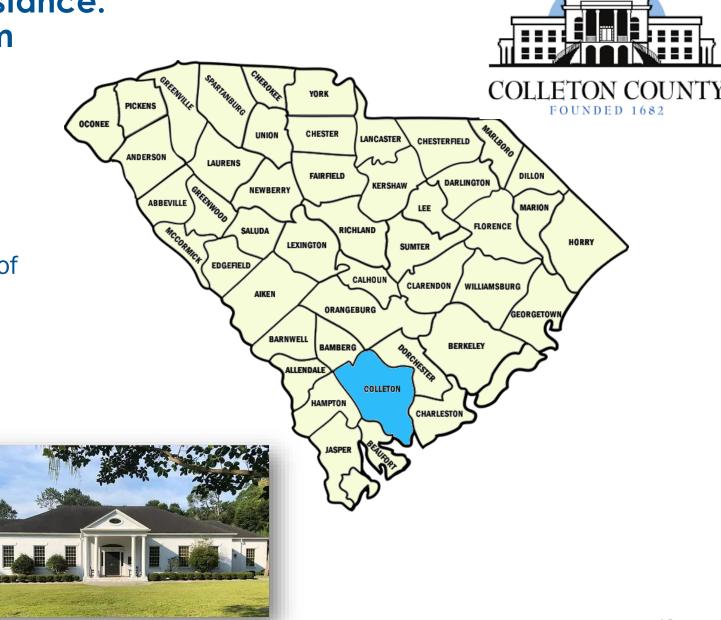
- Four locations required:
 - Wireless infrastructure improvements
 - Switching overhaul
- The Hemingway Branch location required replacement of old category 5 wiring throughout building
- E-Rate provided a funding commitment of \$52,391.37 (Cost avoidance)
- Williamsburg County Library System serves population of 34,423





E-Rate/Universal Services Assistance: Colleton County Library System

- Three locations required:
 - Wireless infrastructure improvements
 - Firewall replacement
 - Switching overhaul
- E-Rate provided a funding commitment of <u>\$66,697.57 (Cost avoidance)</u>
- Colleton County Library System serves population of 38,892





E-Rate/Universal Services Assistance: Horry County Library System

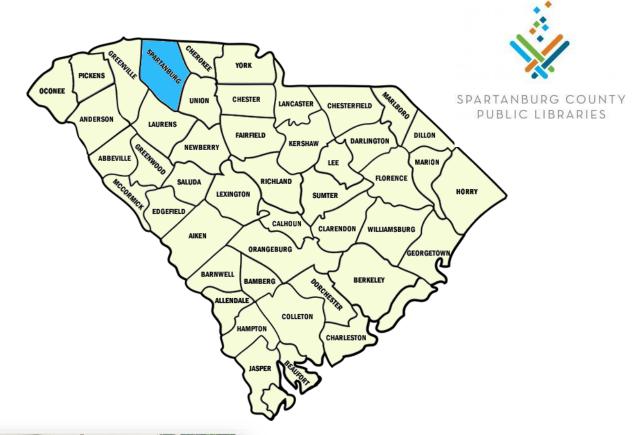
- Ten locations needed network switching
 overhaul
- E-Rate provided a funding commitment of \$147,056.70 (Cost avoidance)
- Horry County Library System serves
 population of 269,291





E-Rate/Universal Services Assistance: Spartanburg County Library System

- 11 locations required network switching upgrades to eliminate bottlenecks and improve flexibility
- New firewall required for the headquarters location
- E-Rate provided a funding commitment of <u>\$222,413.68 (Cost avoidance)</u>
- Spartanburg County Library System serves population of <u>284,307</u>







Information Technology Assistance and Support for Public Libraries: E-Rate Consortium

- The South Carolina E-Rate Consortium moved to a single provider for Internet SEGRA
 - Member libraries migrated to SEGRA
- Provided public libraries technical assistance during migration
- Onsite technical assistance involved reconfiguring network infrastructure - firewalls and routers

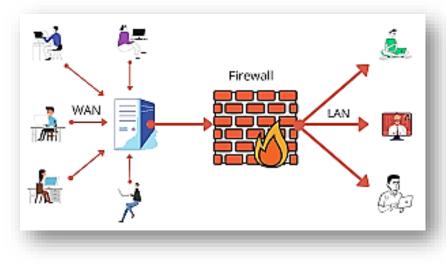
SEGRA®





Information Technology Assistance: Firewall Replacements

- Library systems lacked the technical expertise to address network bottlenecks being created by older firewall technology
- State Library IT setup and installed the new firewalls for each system
- Assisted Chesterfield, Darlington, Fairfield, Newberry, and Union County Library Systems with replacing antiquated internet firewalls
- Assistance provided an estimated total cost avoidance of <u>\$11,250</u>







Information Technology Assistance and Support for Public Libraries: K-12 Cisco Umbrella Internet Security Program

- Assistance was provided to E-Rate Consortium member libraries
- Cisco Umbrella replaced the physical intrusion detection sensor on library networks
- Monitored by the Division of Information Security (DIS)
- Provide Public Libraries remote and onsite technical assistance during migration in partnership with DIS

Cisco Umbrella





Information Technology Assistance and Support for Public Libraries: Chesterfield County

- Assisted five library branch locations
- Had poor wide area network
- Internet services was unusably slow
- State Library IT worked closely with the service providers over a 12- month period to identify and solve the multilayered issues that existed on the service providers' network





Information Technology Assistance and Support for Public Libraries: Aiken, Bamberg, Barnwell, and Edgefield (ABBE) Regional Library System Wide Area Network (WAN) migration

- Assisted library system by moving 14 branch locations to Wide Area Network (WAN)
- Tied all branch locations' WAN together
- Assistance included hands-on reconfiguration of network routers and switches at each branch location





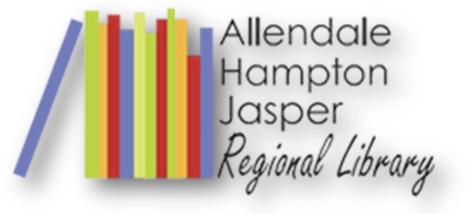


Information Technology Assistance: Network Assessment

Allendale Hampton Jasper (AHJ) Regional Library System

- AHJ lacked technical expertise and budget to address issues
- Performed onsite network assessment at Allendale
- Network infrastructure served 4 branch locations
- Identified and removed unnecessary legacy networking equipment
- Re-installed network and security infrastructure
- Assistance provided an estimated cost avoidance of \$3,000







Tech Tuesdays

- Hands-on instruction on technology topics to assist with using devices and applications
- Sessions included:
 - Streaming with Your Mac, iPad, PC or Android
 - iTunes and iCloud
 - Upgrading Your Old Mac
 - Home Computer Security
 - Using Google Apps
 - Making the Most of your iPad
 - Digital Photography and Editing Basics
 - Fun and Educational Tech Toys
 - Introduction to Drupal

TUESDAYS



Public Library Support: Circulating Kits

- · Kits contain everything needed to host a library program
- Intended for hands-on interaction for all ages
- Offer 96 circulating kits for libraries including:
 - Legos
 - Kitchen-in-a-Box
 - **Board Games**
 - **DIY Escape Rooms**
 - **Bilingual Story times**
 - Virtual Reality

STATE LIBRARY

- Let's Talk About It book kits
- and many more









Craft Kit Button Maker Green Screen Kit Large Green Screen Kit Small KEVA Planks Kit #1 KEVA Planks Kit #2 Lego Kit #1 Lego Kit #2 Boost Robot Lego Kit #3 Duplos Lego Kit #4 Simple Machines NASA Kit #1A

EDUCATIONAL

Board Games Kit #1 Brain Teaser Puzzle Kit Escape Room Kit #1 Escape Room Kit #3 Gaming Kit PS3 Gaming Kit PS4 Gaming Kit PS4 with VR Gaming Kit xbox 360 Gaming Kit xbox One Gaming Kit Nintendo Switch

GAMING

STORYTIME

Bilingual Storytime Kit #1 Bilingual Storytime Kit #2 Portable Puppet Stage Puppetry Kit #1 Puppetry Kit #2

TECH Circuitry Kit #1

Circuitry Kit #2

Circuitry Kit #3



Science Kit #1 Zoom Chomp Zzz

FICTION

NASA Kit #1B

NASA Kit #1C NASA Kit #1D

NASA Kit #1E

NASA Kit #2A

NASA Kit #2B

Rigamajig Kit

Robotics Kit #3 PreK

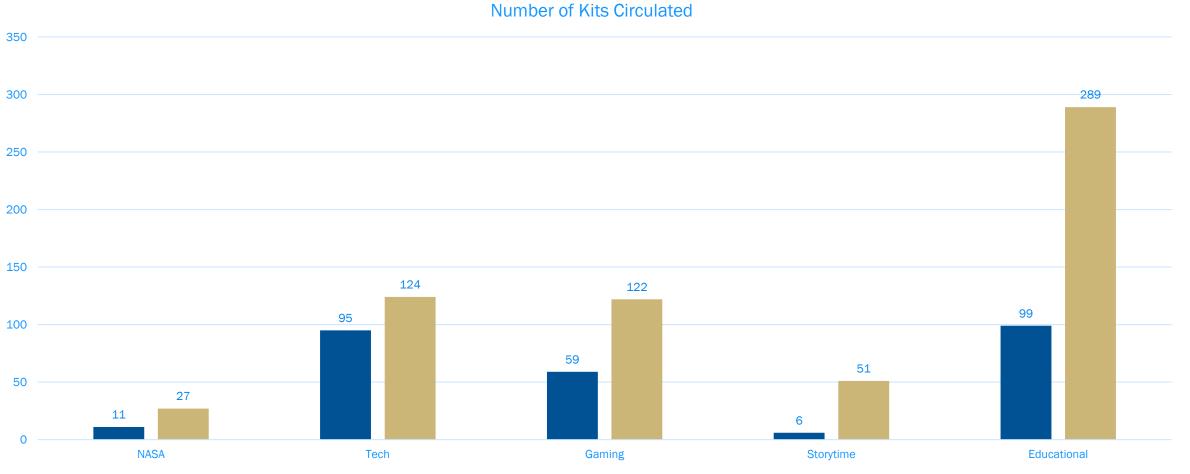
Bilingual Storytime Kit #3 FM Assistive Listening System Kitchen-in-a-Box Large #1 Kitchen-in-a-Box Large #2 (itchen-in-a-Box Small

Drone Kit #1 Drone Kit #2 Robotics Kit #1 Robotics Kit #2 Virtual Reality Kit



29

Circulating Kits



■FY19 ■FY20



Circulating Kits: NASA

- The South Carolina State Library was one of three state libraries selected for a pilot program with the National Aeronautics and Space Administration (NASA)
- Kits directly funded by NASA grant, include:
 - Three circulating telescopes
 - Portable planetarium
 - LittleBits Base Inventor Mars Rover set
- Kits encourage:
 - Study of earth and space science
 - Exploration of the stars
 - Hands-on experience with STEM learning
 - Fun!









Circulating Kits: Tech

- Kits in this category include:
 - Robotics
 - Circuitry
 - Drones
 - LEGO WeDo Classroom set
- Children of all ages learn real world skills coding and computer programming
- Robotics teach preschoolers concepts such as computational thinking
- Advanced robotics for middle school students teach coding









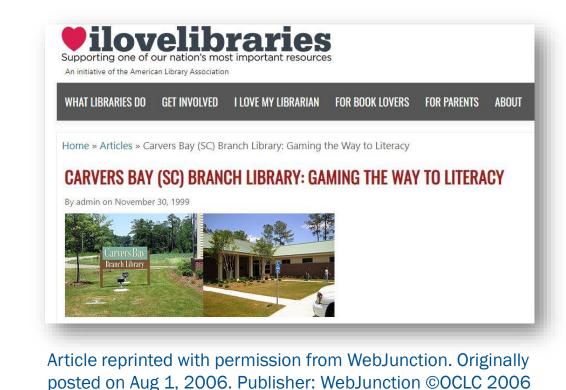


Circulating Kits: Gaming

- Gaming kits began circulating in 2008 with a Gates Foundation grant
- Carvers Bay branch in Georgetown County Library System highlighted
 - Gaming is an alternate path to better literacy
 - Impact on graduation rates



https://www.youtube.com/watch?v=ojzFOdu-sww



south carolina STATE LIBRARY

Circulating Kits: Gaming

- Encourage social emotional learning
- Kits in this category include:
 - Xbox One
 - Nintendo Switch with Labo accessories
 - Two PlayStation 4 with Virtual Reality accessories
 - Other gaming stations
- Many rural and low-income areas do not have access to gaming equipment









Circulating Kits: Gaming

- Gaming in libraries:
 - Learning opportunity
 - Safe and welcoming space for patrons
 - Create a shared learning experience
 - Build community and personal capacity

• Example:

 During the pandemic a Charleston County Public Librarian featured on social media connecting with patrons by building a branch in the popular Animal Crossing online game



With coronavirus continuing to spread, in-person gatherings are off the table—but one librarian in South Carolina is using video games to bring her community together virtually.



ILOVELIBRARIES.ORG

Visit this Library's Virtual Branch in Animal Crossing: New Horizons This South Carolina librarian is using video games to bring her community together online.



...

Circulating Kits: Storytime

- Kits in this category include:
 - Bilingual Storytime kits
 - Puppets
 - Portable puppet stage
 - Kits with various movement and music props to add interactive elements to Storytime programs





Circulating Kits: Storytime

- School librarians also borrow puppetry kits and puppet stage to use with students
- Props include:
 - Puppets
 - Parachutes
 - Colored scarves
 - Shaker eggs
 - Color sorted bean bags
- Hands-on element for children with sensory differences









Circulating Kits: Educational

- Partnership with school librarians learning STEM interactively
- Kits in this category include:
 - KEVA planks
 - Skill Toys
 - LEGOs[™] of all sizes
 - Button makers
- Children enjoy building structures and creating obstacles courses
- The LEGO® DUPLO® kit contains a set of "emotion faces" specifically designed to prompt conversations about feelings and other Social-Emotional learning
- Kits aid in development of coordination









Public Library Support

- Consulting
- Training / Continuing Education
 - Direct
 - Online
- Exchanges
- Staff Development









Library Development Consulting Services

- Assistance provided to Directors, Staff, Trustees and Local Government
- Types of Consulting:
 - Grant Administration
 - Youth and Children
 - Board development
 - Planning and Advocacy
 - Public relations and marketing
 - Buildings and facilities
 - Outreach

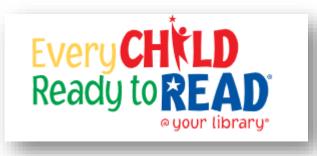


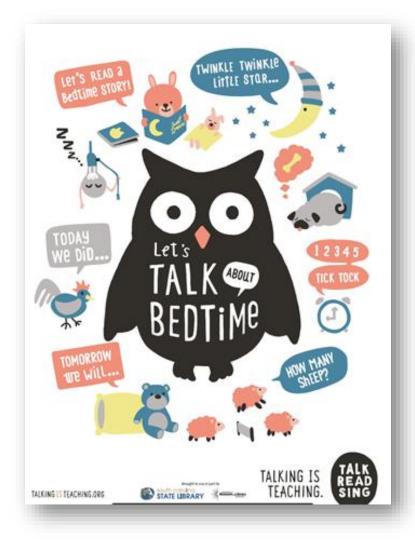


Library Development Consulting Services: Children and Youth

- Strengthen library services to children, caregivers, teens, and families
- Consultations include:
 - Evidence-informed early literacy trainings
 - Collection evaluation
 - Accessibility of programs
 - Collecting patron feedback
 - Early literacy trends
 - Awareness of teen brain development









Library Signage Audits

- Determines effectiveness of message ۲
- Library signage audits include:
 - Library signs
 - Library's external and internal image
 - Effectiveness of printed materials
 - Customer service focus Welcome
 - Facility and grounds
 - Community impressions

What does someone see when they first enter the building? Where is the information desk? Is it well marked with signs? Is it cluttered or neat? Is it staffed at all times? Is there a place such as a bulletin board to post special information? Is it attractively displayed? Is everything current? Is it regularly checked/cleaned? Are the hours of operation posted clearly? Are all areas of the library kept

neat with books, magazines, and other materials shelved or attractively arranged. Is the furniture in good condition?

Things to Consider



Is staff dressed neatly? Is there a dress code and is it followed?

Do you have letterhead and envelopes for the library?

Does each staff member have business cards?

Do your printed materials have a special format? Do you have special colors for certain program areas or publications?

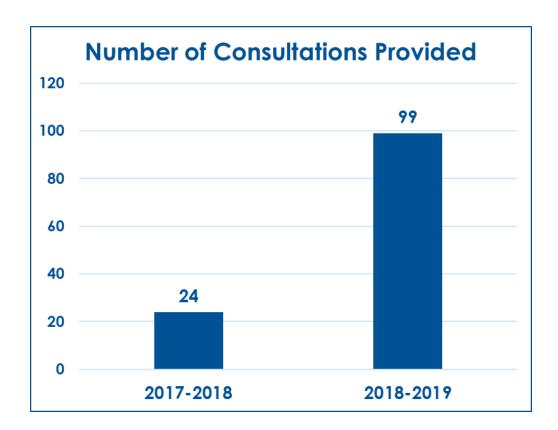
Does the staff know the library's policies on printed materials, such as who approves printed pieces? Is there a review of all printed materials before they are finalized?

Are printed materials grammatically correct and spell checked?



Library Development Consulting Services: Equity, Diversity, Inclusion

- Assistance to library staff and directors:
 - Collection development
 - Inclusive programming
- Provide:
 - Best practices
 - Programming resources
 - Training sources
 - Research information







Training / Continuing Education

- Direct Training topics include:
 - General library information
 - Circulation and collections
 - Customer service
 - Technology and reference
 - Emergency preparedness
 - Library services and operations
 - Programming
 - Trustee Training









Trustee Training

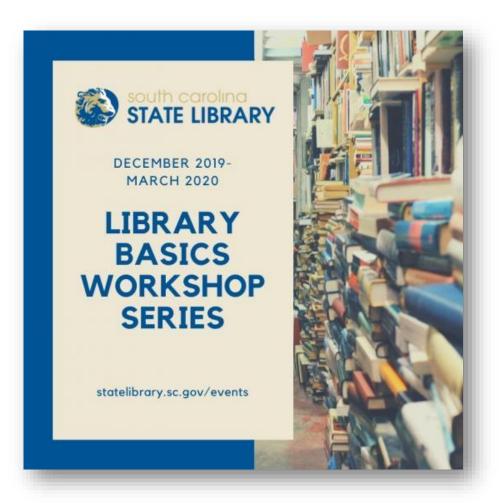
- Roles and responsibilities related to:
 - Library administration
 - Policy
 - Planning
 - Budget and fiscal issues
 - Advocacy
 - Meeting procedures
- New manual created in 2020





Public Library Services and Programs

- Library Basics Workshop Series
- Classes address skills related to:
 - Customer service
 - Collection management
 - Reference services
- Programs for staff who work with all-ages
- Community engagement
- Policy development
- Collection development
- Weeding
- General library service





Public Library Management and Leadership

- Classes address skills related to:
 - Supervising staff
 - Managing and promoting library services
 - Professional development of staff and managers
 - South Carolina specific audiences
 - Working with local government
 - Mentoring
 - Board responsibilities







Communication Strategies for COVID-19

- Provided communications strategies for:
 - Reopening libraries
 - Becoming more nimble
 - Prepared for future potential disruptions
- Web-based session discussed the impacts of COVID-19 on:
 - How we communicate
 - What we have learned thus far
 - Application going forward





Workplace Discrimination and EEOC Law

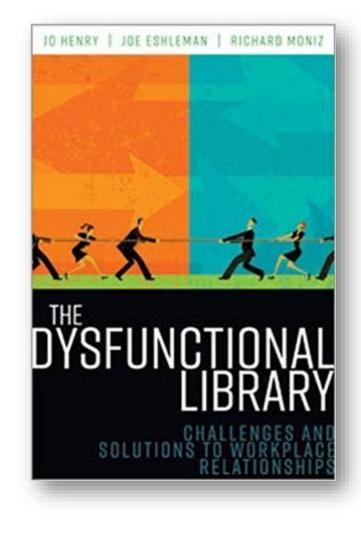
- Training Covered:
 - Anti-discrimination law
 - Process of complaint investigation and mediation
 - Workplace harassment
 - Reasonable accommodation
 - Lawful interviewing practices





Dealing with Challenging Workplace Situations

- Discussion topics included:
 - Self awareness in the library workplace
 - Organizational dysfunction
 - Relatable scenarios
 - Conflict management
 - Techniques for successful collaboration, leadership, organizational communication, and other management topics





Library Impact Grant Workshop

- How to apply for an Impact Grant
- Information included:
 - Application guidelines and requirements
 - Eligible projects
 - What to expect from the grant award
 - Project implementation
 - Project reporting
 - Outcome based evaluation







RDA Refresher: RDA Training for SCLENDS Catalogers

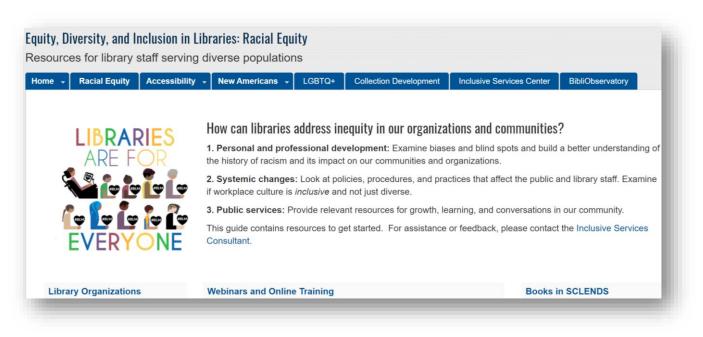
- Open to SCLENDS catalogers
- Catalogers of all experience level
- Provided an intense and focused training
- Presentation included discussion of rules and best practices
- Featured examples and exercises





Training: Diversity, Equity, and Inclusion

- Skills for the development and promotion of library programs and services for under-served populations, including:
 - Non-native speakers
 - English language learners
 - Racial or ethnic minorities
 - People with disabilities
- Trainings also address:
 - Diversity and inclusion in the workforce
 - Representation of the full spectrum of patrons served





Youth Mental Health First Aid

- Designed for adults who regularly interact with young people
- Introduced to common mental health challenges for youth
- Typical adolescent development
- 5-step action plan for how to help young people:
 - Crisis and non-crisis situations
- Certified as a Mental Health First Aider

Register today for Youth Mental Health First Aid

SHARE: **f y +**



Register today online!

Date: Thursday, May 18, 2017

Time: 10:00AM - 4:00PM

Location: SC State Library, Piedmont Room

SC Thrive leads South Carolinians to stability by providing innovative and efficient access to quality of life resources. Youth Mental Health First Aid is designed to teach parents, family members, caregivers, teachers, school staff, peers, neighbors, health and human services workers, and other caring citizens how to help an adolescent (age 12-18) who is experiencing a mental health or addiction challenge, or is in crisis. This course is designed primarily for adults who regularly interact with young people, introducing common mental health challenges for youth, reviews typical adolescent development, and teaches a 5-step action plan for how to help young people in both crisis and non-crisis situations.

Topics covered include:

- Anxiety
- Depression
- Substance Use
- Disorders in which psychosis may occur
- Disruptive Behavior Disorders (including ADHD)
- Eating Disorders

After this training, the Learner will be able to:

Identify potential risk factors and warning signs for a range of mental health problems.



Web Accessibility: Requirements and Best Practices

- Best practices in web accessibility:
 - Federal civil rights laws and ADA requirements
 - The Office for Civil Rights expectations for compliance
 - Common barriers individuals with disabilities face in accessing technology
 - Guidelines and best practices





Don't Be Quiet: Trauma Informed Responses in Libraries

 Partnered with the South Carolina Coalition Against Domestic Violence and Sexual Assault (SCCADVASA)







The Welcome Table SC

- Trainings support Inclusive Services
- Participants:
 - Experience and apply community building techniques
 - Become familiar with techniques to promote a welcoming, inclusive, and equitable environment
 - Expand knowledge and understanding of history and its relationship to current concepts, issues, strategies, and outcomes



School of Information Science College of Information and Communications





Interactive Sign Language Workshop

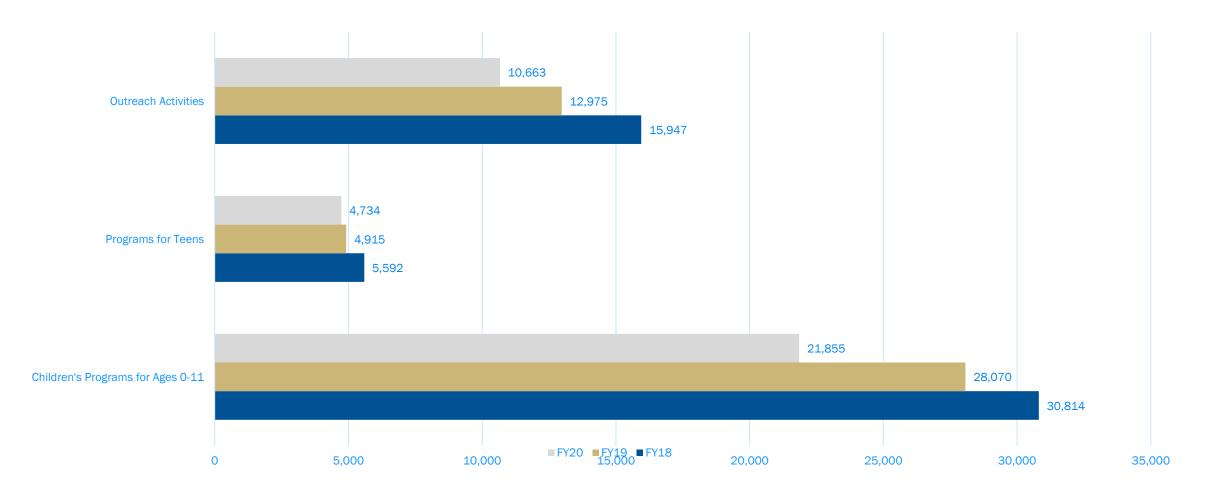
- Training covered:
 - 30+ single ASL signs
 - Manual alphabet
 - Numbers 1-10
- Educated learners on:
 - Sign language encourages speech and language development
 - Enhance overall communication
 - Reduce frustration for children who are not yet able to effectively communicate using speech



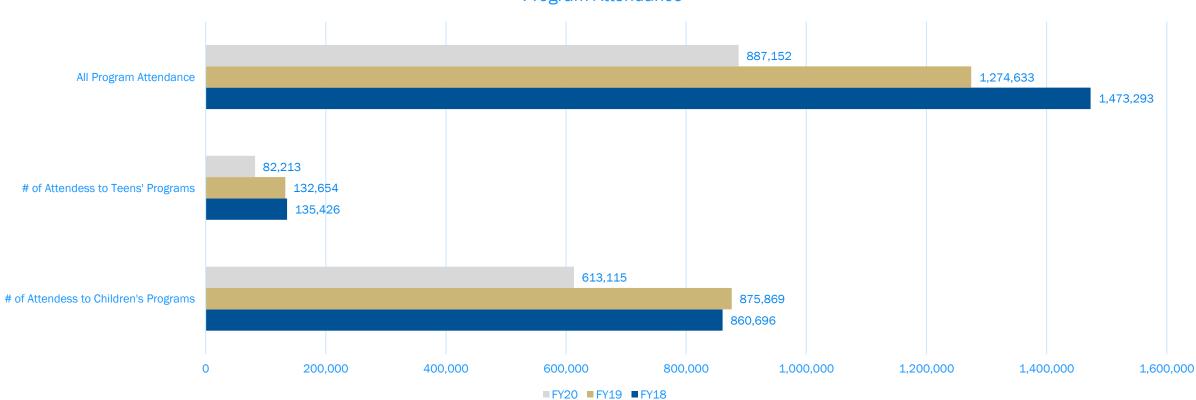


Programs and Outreach

Number of Programs and Outreach Activities



All Program Attendance



Program Attendance

Public Library Children and Youth Programming and Services

- Build skills related to:
 - Literacy
 - Storytimes
 - Summer reading programs
 - Other services to children and teens
- Literacy materials to support programs in print and downloadable PDF format





Tips, ideas, and activities that help encourage early literacy for busy families . . . on the go!

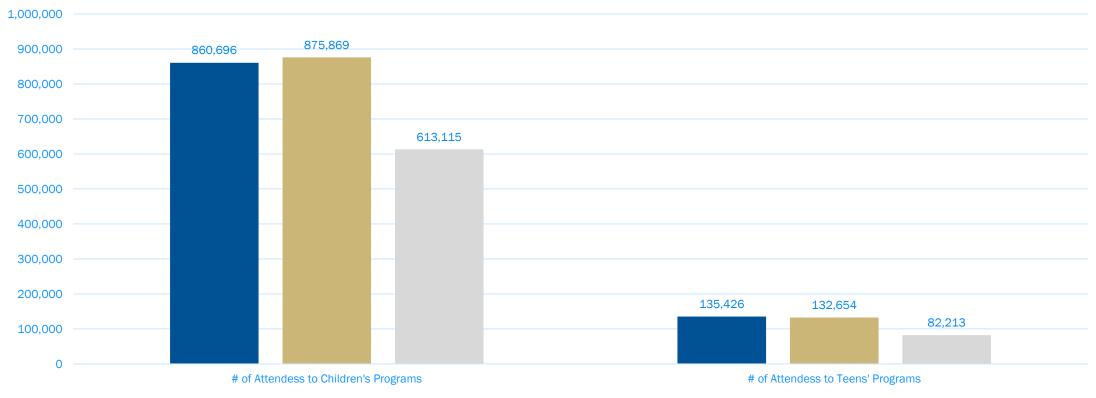








Children & Teen Program Attendance



Children & Teen Program Attendance

■FY18 ■FY19 ■FY20

SC Early Learning Standards: A Guide for Youth Librarians

- The SCSL is part of the First Five Committee appointed by the Governor
- Partnerships in early childhood services best serve patrons across state agencies
- Program attendees learned how to use the SC Early Learning Standards to enrich Library Programming for Children from Birth to Pre-Kindergarten





Sensory Programs for Children: How to Develop Inclusive, Accessible Library Programs

- How to provide sensory programs
- Sensory services for children through:
 - Music
 - Use of tactile objects
 - Art
 - Crafting





Ukulele Class for Library Staff

- Music is used to:
 - Engagement
 - Teach concepts
 - Increase memory
 - Increase literacy
 - Common component of programming
- Ukulele classes teach participants songs and tricks for using music in storytimes and programs





On the Road with Jim Gill

- Jim Gill is a well-known musician and educator
- Using music play activities in programming to:
 - Inspire children
 - Encourage agility in thought
 - Foster a love of learning





Storytime Basics Training

- Provided opportunities to learn about:
 - Selecting books for each age group
 - Utilizing props
 - Staying flexible
 - Having fun
 - Creating a quality literacy-based storytime
- During the pandemic, storytime basics was offered virtually and covered virtual storytimes







Summer Reading and Learning Grant Workshop

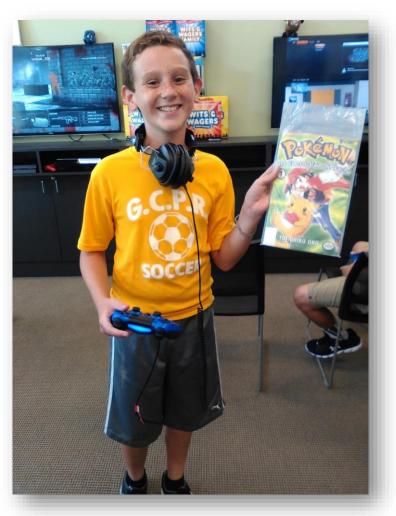
- Provides summer reading materials to public libraries
- Training provides information on applying for the Summer Reading and Learning Grant
- Session covered:
 - Potential projects
 - Tracking outcomes
 - Budgeting appropriately





International Games Day and More at Your Library

- Training on effective use of gaming
- Training provided to:
 - Literacy benefits of gaming
 - Discuss why gaming is important
 - Partnering with others through gaming
 - How to put together a great event



Games Day at Waccamaw Library



Literacy 2030: Community Forum on Teen Literacy

- Four regional forums held
- Discussed strategies for engaging teens
- Advocating for teen support
- Attendees received:
 - Information
 - Strategies
 - Programs to address common issues



LITERACY 2030



Training / Continuing Education Online

- Available to all public, academic, and school library staff
- Quality live and on-demand training from respected experts
- Provided year-round
- Increase proficiency of library personnel
- Platforms for topics of interest:
 - Niche Academy
 - PCI Webinars
 - Infopeople

TF LIBRARY

- Specialized collection of resources for library operations include:
 - Leading during a crisis
 - The virtual reference interview
 - How to be proactive during a crisis
 - New material added regularly
- Classes may be:
 - Self-paced
 - Videos
 - Readings
 - Exercises
 - Discussions







Public Library Support: Exchanges

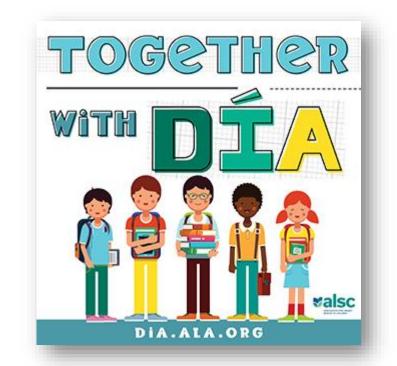
- Discuss ideas and strategies related to a particular topic
- Groups are small
- Exchanges include:
 - Youth services
 - Teen services
 - Technical services
 - Inclusive services
 - Outreach services
 - Bookmobile exchange

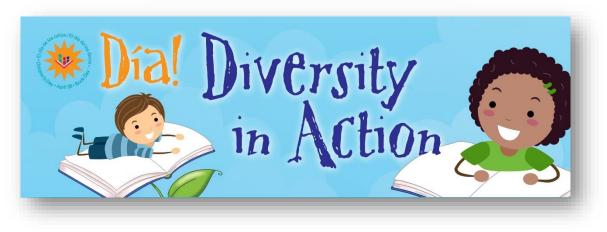




Children's Services Exchange

- Topics include:
 - Programming for children ages of 0-11
 - Bilingual services
 - Celebration of El día de los niños/El día de los libros (Children's Day/Book Day)
 - Art in library programs
 - Use of robotics
 - Teen services

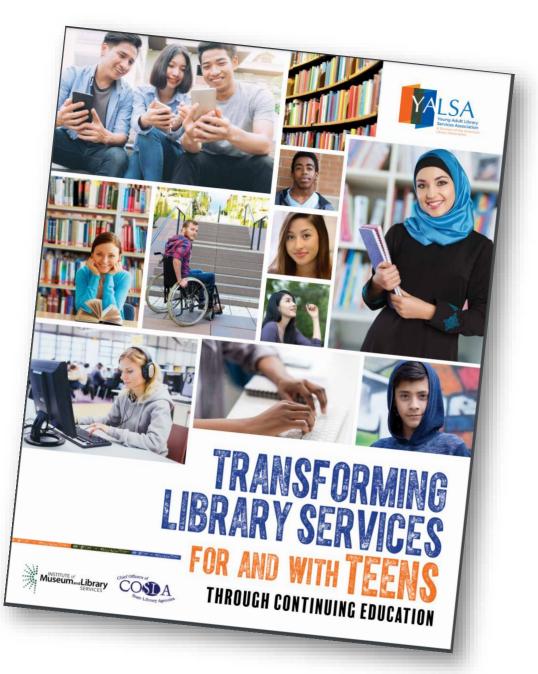






Teen Services Exchange

- Young Adult Library Services Association hosted year-long National Forum on:
 - Transforming Teen Services Through Continuing Education
 - Outlining priorities in continuing education for library staff
 - Serving teens
- The exchange focused on:
 - Recommended training
 - New Young Adult Library Services Association Competencies
 - Incorporating 21st Century Learning into programming





Artistic Literacy: School Age STEAM Programs

- Hands-on workshop
- Creating fun programs that integrate Science, Technology, Engineering, Art, and Mathematics (STEAM) activities for children ages six to twelve
- Creating programs that:
 - Engage children's minds
 - Connect with the library's collection
 - STEM related career fields





Adult English as a Second Language Services Exchange

- Topics included:
 - grant funding to expand ESOL programs
 - Incorporating ESOL into Summer Reading and learning programs
 - Partnering with the SC State Office of Adult Education and local Adult Education providers
 - Successes and challenges of running an ESOL program at your library





Equity Diversity Inclusion Exchange 2019

- Training and networking
- Focused on inclusive practices for patrons and staff
- Programming
- Eliminating barriers
- Diverse collection materials
- Talking Book Services included







Public Library Staff Development

- Topics include:
 - Staff performance
 - Connecting learning goals to evaluation
 - Library trends
 - Library management
 - Strategic planning
 - Finance

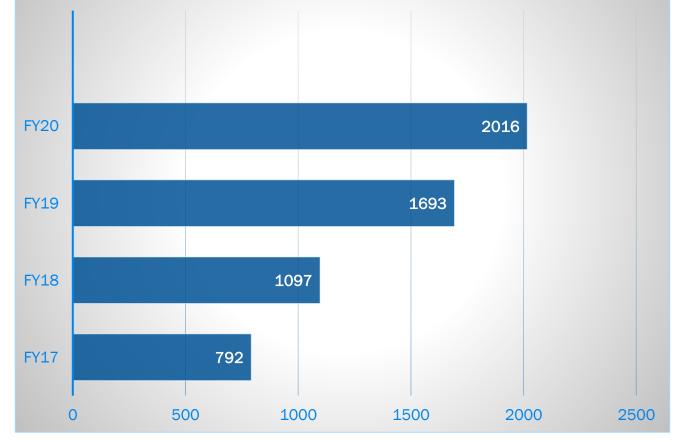
south carolina **STATE LIBRARY**

- Technology skills
- Customer service
- Dealing with difficult customers
- Management and leadership



Customer Service Training

Library Staff Who Attended Training



Library Role in Emergencies and Natural Disasters

- Libraries respond emergencies and natural disasters
- South Carolina libraries provided services:
 - Flood
 - Hurricanes
 - Tornadoes
 - Death
 - FEMA
 - Pandemic
- Training on:

th carolina

- Responding during an emergency
- Preparation for emergencies
- Communication
- Health resources
- Specific emergency related issues





Public Library Director Orientation

- New Public Library Director Orientation provided
- Information covers:
 - Role and responsibilities of the new director
 - Working with Board of Trustees
 - Role and services of the State Library
 - Compliance for State Aid funding
 - Library legislation
 - Financial training
 - Statistics
 - Community partnerships





Public Librarian Certification Program

- Public Library Directors are required to possess a SC State Library Professional Certificate
- Certification ensures consistent, professional service in South Carolina's public libraries
- Certification aids library boards with selecting competent professionals for quality library service



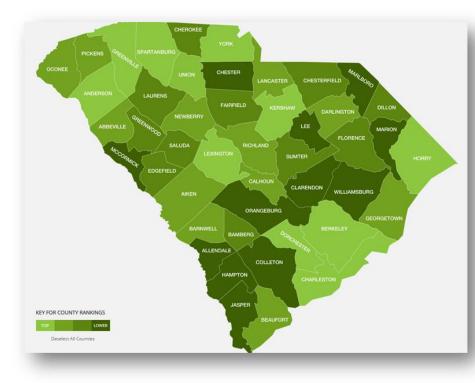


The Public Libraries Survey (PLS)

- Annual
- Data includes information about:
 - Library visits
 - Circulation
 - Size of collections
 - Public service hours
 - Patron usage
 - Staffing
 - Electronic resources
 - Operating revenues and expenditures

MAP VIEW

Number of service outlets



Percentage of 3rd graders below standards in reading (ASPIRE) 🗸

- Aids with strategic management of libraries
- Provides integrated community demographic data
- Deeper understanding of local communities
- Identifying trends in libraries
- Library needs
- Library strengths
- Strategic planning
- Programming



The Public Libraries Survey (PLS)

- In <u>FY2018</u> there were:
 - <u>195</u> public libraries in South Carolina
 - <u>33</u> bookmobiles
 - <u>14,567,585</u> visits to public libraries
 - <u>2,403,200</u> registered users
 - <u>2,469,997</u> Wireless sessions
 - <u>23,388,837</u> items circulated
 - <u>1,473,293</u> attendees to various library programs

- In <u>FY2019</u> there were:
 - <u>203</u> public libraries in South Carolina
 - <u>32</u> bookmobiles
 - <u>13,59,1970</u> visits to public libraries
 - <u>2,579,738</u> registered users
 - <u>3,641,987</u> Wireless sessions
 - <u>24,546,176</u> items circulated
 - <u>1,274,633</u> attendees to various library programs





State Funds to Support Libraries

- State aid provides funding to assist with basic levels of service
- Funds may be used for:
 - Technology
 - Salaries
 - Collections
 - Operating

State Funds Provided to Public Libraries







THANK YOU

Leesa M. Aiken, Director



HOUSE LEGISLATIVE OVERSIGHT COMMITTEE

PROGRAM EVALUATION REPORT

Agency Deliverables

FY2017-FY2019

Deliverable Group 2

Strategic Direction II: Collaboration

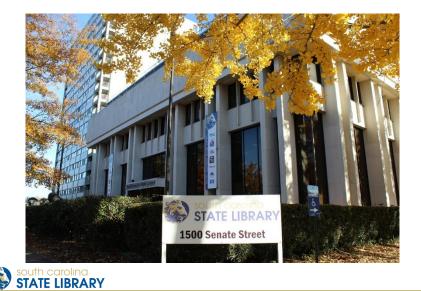
The South Carolina State Library sustains and enhances its relationships with partners and those we serve.





Departments Involved in Deliverable Group 2:

- Library Resources and Services
- Statewide Development
- Communications





Library Resources and Services: Library Cards

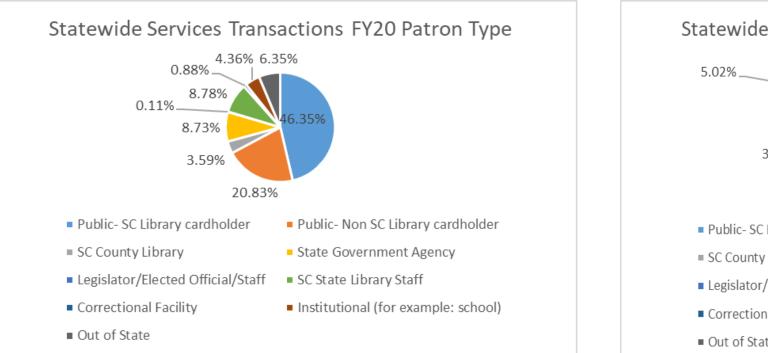
- South Carolina residents over 18
- Card holders may:
 - Borrow circulating materials
 - Access electronic resources eBooks & newspaper databases
 - Access to over 2.75 M items in the shared catalog of 20 SCLENDS member library systems
 - Access to an extensive print collection on South Carolina

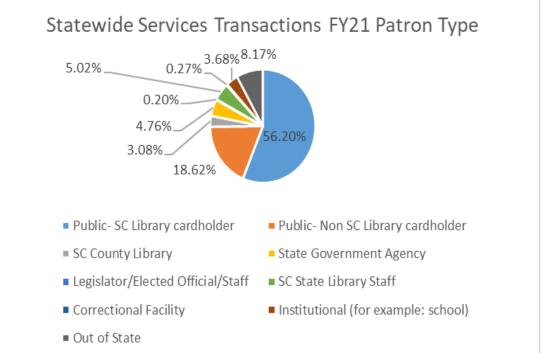




■ FY17 ■ FY18 ■ FY19 ■ FY20

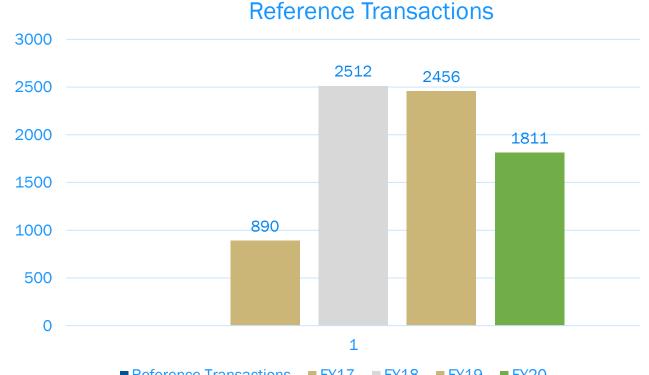
Who are our Patrons?





Research and Reference Assistance

- Research assistance provided:
 - In-person
 - Via phone, email, or instant messaging
- In-depth assistance
- Requests from state agencies:
 - House of Representatives
 - Office of the Governor
 - Department of Administration
 - Department of Commerce
 - Department of Disabilities and Special Needs
 - Department of Health and Environmental Control
 - Department of Natural Resources
 - Commission on Higher Ed
 - US Supreme Court
 - Numerous Others

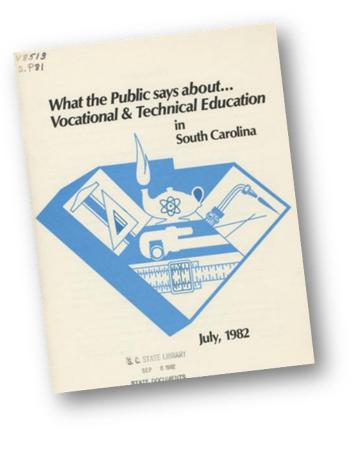


■ Reference Transactions ■ FY17 ■ FY18 ■ FY19 ■ FY20



Acquisitions

- Research collection:
 - Supports independent study and lifelong learning
 - Professional information for state employees, government officials, and library professionals
- Print Collection
 - South Carolina
 - Technology
 - Library Development
 - Administration/Management
 - Governance
 - Grants Research



STATE OF SOUTH CAROLINA OFFICE OF THE GOVERNOR CRIME VICTIMS' OMBUDSMAN ANNUAL REPORT FISCAL YEAR 2002-2003





Library Resources

- Extensive collection of South Carolina works:
 - County histories
 - City directories
 - Memoirs
 - Biographies
 - SC genealogy
 - Military rosters
 - Digitized newspapers



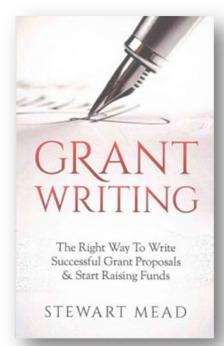
- Highlights of the collection include:
 - Newsbank: Historic American Newspapers
 - ProQuest Historical Black Newspaper collection
 - Official roster of South Carolina soldiers, sailors, and marines in the World War, 1917-1918
 - Roster of South Carolina patriots in the American Revolution
 - Accounts audited of revolutionary claims against South Carolina
 - South Carolina Historical and Genealogical Magazine



Grants Research Collection & Workshops

- Designed to assist individuals and nonprofit organizations seeking grant funding
- Funding Information Network partner of the Foundation Center
- The Collection includes:
 - Resources for finding foundation and government grants
 - Nonprofit organization management
 - General fundraising strategies

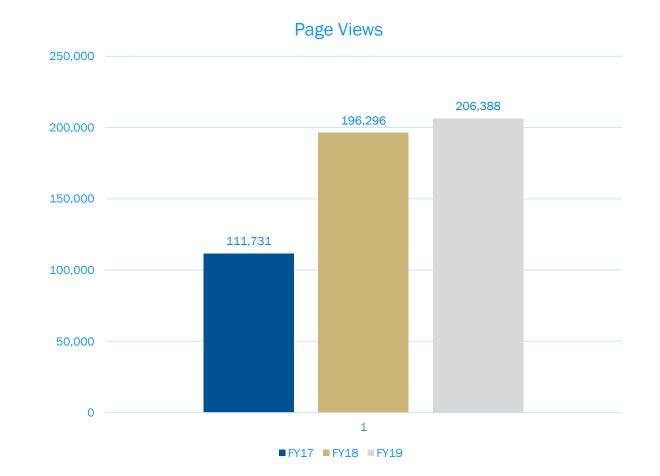
- Workshops include:
 - Proposal Writing Basics
 - Grants Research: Finding a Funder for Your
 Nonprofit Organization
 - Grant Writing: Creating a Winning Proposal





Subject Guides

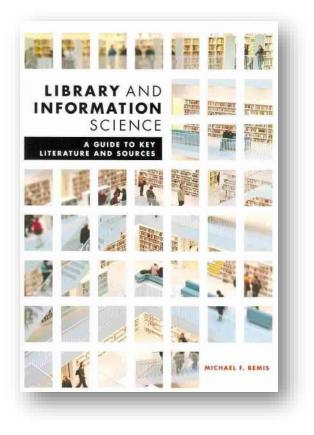
- Resources and information provided for:
 - Library community
 - State government
 - SC residents
- Popular Subject Guides:
 - Black History Resources
 - Disaster Preparedness for Libraries
 - Information for Institutional Libraries
 - Self-publishing
 - Workforce Development

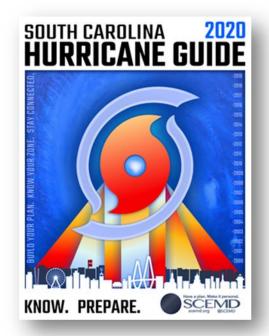




Interlibrary Loan (ILL): Lending and Borrowing

- Interlibrary Loan partner
- Items sent from another library for a State
 Library cardholder
- Cardholders may request items from across the country and internationally
- Items include: books, journal articles, and other materials
- Loan materials to other participating institutions, both public and academic







Services to Institutions and Incarcerated Individuals

- Service to Institutional Libraries
 - Example: FCI Edgefield Prison Library Training
 - Provided library services training to staff
 - Provided weeded or donated resources
 - Edgefield Federal Correctional Institution has a federal certification for their correctional library
- Service to Incarcerated Individuals
 - Example: Provide information requested
 - Research completed and mailed back to requestor
 - All correspondence follows approved corrections procedures and policies



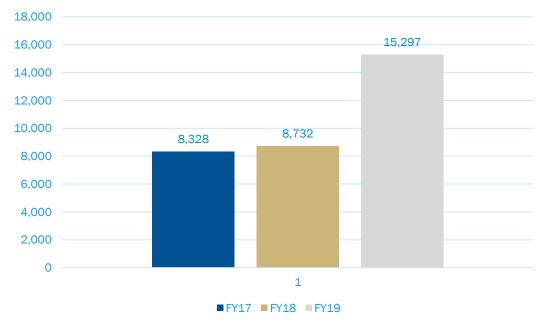


First Floor Services

- Open to the public Monday- Friday, 8:30am-5:00pm
- Services include:
 - Free Wi-Fi
 - Quiet areas to work or study
 - Research assistance
 - Genealogy resources
 - Reference materials
 - Access to state documents
 - Access to newspapers from across the state
 - Magazines with a South Carolina focus



State Library Visitors







Meeting Rooms

- Meeting space for groups
- Computer Training Lab
- 30 Computers
- Spaces are available to:
 - Libraries
 - State government agencies
 - Library organizations
 - Non-profit groups











Certified Public Manager Program Assistance





- 18-month management development program accredited by the National CPM Consortium and has been offered through the Budget & Control Board since 1996.
- Provide research and information services for Certified Public Manager students
- CPM projects added and included in the State Library's collection
- Approximately 600 final reports are currently in the South Carolina State Documents Depository



Communications: Electronic Newsletters/Email Marketing

- Weekly and monthly updates published on:
 - Collections
 - Events
 - Projects
 - Programs
 - Partnerships
 - Public library events and programs
 - Discus
 - Library Development
 - General resources



Vol. 55 No. 3 | March 2020



Discovery is possible with Checkout SC Backpacks that will soon be available to check out from your local library. Inside each backpack is a magnifying glass, binoculars, a list of book recommendations, and a Statewide Park Passport. The goal is to encourage South Carolinians to experience the health benefits that come from spending time outdoors, learn South Carolina history, and see what state parks have to offer. These backpacks are funded in part through the Library Services and Technology Act provided by the Institute of Museum and Library Services. Special thanks to the SC Department of Parks, Recreation and Tourism which helped fund this program.



Access live tutoring, math storybooks, and more through Discus



With school closings around the state due to the COVID-19 situation, Discus has temporarily acquired access to new vendor-provided and state-funded resources. Learn about them all in this issue of our newsletter. Access all three resources from the A-Z List or By Grade Level tabs at www.scdiscus.org-TumbleMath

TeenBookCloud tutor.com

New Discus access to tutor.com now through June 30, 2020



Continuing Education



Stay In and Learn

Public libraries and the State Library are closed, but online learning is still

happening! See the State Library's event calendar for live webinars. PCI Webinars hosts events each Wednesday at 12:30, and other online learning will be available. Our Continuing Education guide has links to other free webinars from sources including Infopeople and Webjunction.

Want to stay in touch while out of the office? Sign up for the online discussion groups on topics including children's and teen services, diversity and inclusion, and continuing education.

Share your feedback on the State Library's professional development calendar by taking the Continuing Education Survey. Your input helps to develop interesting and informative learning events for library staff.

For more continuing education opportunities, visit the State Library's Events page or contact Tiffany Hayes, Continuing Education Consultant

Data & Statistics



LibraryVoicesSC Podcast

- South Carolina authors and their works
- Members of the Legislature
- Highlights programs in libraries
- Deepens knowledge of libraries
- Expands depth of cultural knowledge
- Captures cultural and historical information

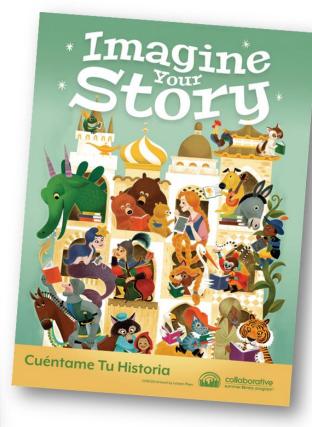






Subgrants to Fund Local Projects – Impact Grants









- Impact grants available to public libraries up to \$50,000 for unique one-year projects
- Common purposes to:
 - Engage, inspire, and educate
- National attention
- Projects Range from:
 - Family literacy
 - STEM-related programming
 - Multilingual collections
- Grants to libraries funded by the U.S. Institute of Museum and Library Services under the Library Services and Technology Act



Impact Grants: ABBE Regional Library System

\$40,000 Outreach Vehicle

- Handicap accessible
- Wi-Fi enabled
- Provide outreach and bookmobile services to:
 - Homebound seniors
 - Others with mobility issues at assisted living facilities, senior housing complexes, and retirement communities.





SCHEDULE





Impact Grants: Beaufort County Library

\$23,194 - Kajeet Smartspot Education Broadband Project

- The Library partnered with:
 - Verizon, Kajeet, Beaufort County, and the Beaufort County School District
- Provide free mobile hotspot coverage to students and their families from middle school through high school in the rural areas of northern Beaufort County
- Used as a pilot program for the State Library's AccessSC project.







Impact Grants: Calhoun County

\$ 50,000.00 - Bookmobile

- The bookmobile provides:
 - Improved and expanded service
 - A lift for patrons unable to climb onto the bookmobile
 - Rolling carts that bring the collection directly to patrons
 - Visits to locations with limited access



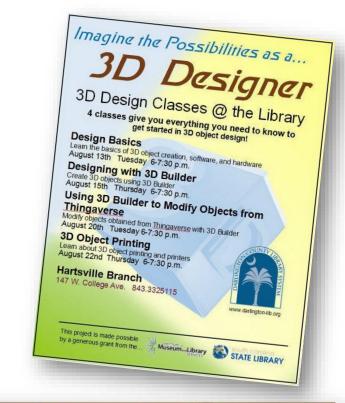




Impact Grants: Darlington County

\$ 10,410.00 - "Imagine the Possibilities as a 3D Designer!"

- Designed to inspire:
 - Teens
 - Homeschoolers
 - Adults
 - Business community
- Creators of useful and artistic 3D objects to enrich their lives, their business, and their community
- Staff created face shields for front line staff at Carolina Pines using their 3D printers during the COVID-19 crisis and PPE shortage.







Impact Grants: Dorchester County

- Created a STEAM Lab at Summerville Elementary
- 788 students test in the 52nd percentile in math and English, and 69th percentile in Science
- Partnered with local school, and the Leadership Dorchester Class of 2019 through the Chamber of Commerce
- Committed to raising the awareness and acumen of students in the STEAM fields
- Prepare students for 21st Century learning



\$25,200.00 - STEAM lab at Summerville Elementary School



Impact Grants: Georgetown County Library

\$ 36,000.00 - "Moonrise: Exploring New Phases of Innovation"

 The project in celebration of the 50th anniversary of the Moon landing, helped to remedy scientific illiteracy through six distinct and exciting approaches.







Impact Grants: Georgetown County Library

\$25,000 - Progress Through a Better Prison Library

- The Amazing Journey grant:
 - Reestablished a library at the Georgetown County
 Detention Center
 - Provided 212 inmates with new fiction, nonfiction, educational, and self-help books
 - Provided 30 life skills and job search classes for those participating in the Sheriff's Reentry Program (RES)
 - RES was also given books, six laptops, two smart televisions, and AutoCAD software to aid in journeyman certification classes

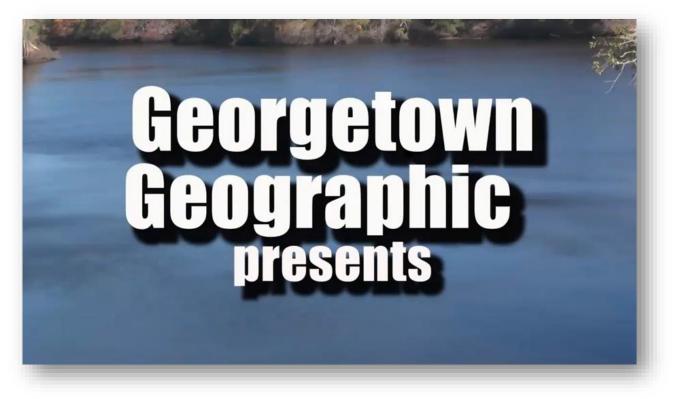




Impact Grants: Georgetown County Library

\$28,000 - 21st Century Skills for Eco-Literacy

 Project was awarded to stimulate the environmental literacy of local children ages 6 - 18 based on interactive usage of technology and actual site visits involving scientific fieldwork and digital video productions at local environmental education destinations.





Impact Grants: Georgetown County

\$43,624.00 - "New Literacy Dimensions: Empowering and Expanding ESL and Adult Education in Georgetown County, SC, thru Virtual and Real Approaches to Improved Knowledge"

- Targeted individuals and families where functional illiteracy exceeds 26%.
- 51.7% of 3rd Graders tested below state standards

Percentage Of 3rd Graders Testing Below State Standards In English/Language Arts-SC READY Beginning SY2015-16 (Percent)

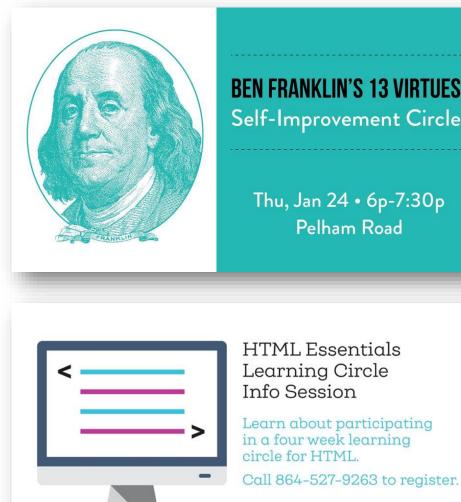
| Location | Data Type | 2015 - 2016 | 2016 - 2017 | 2017 - 2018 | 2018 - 2019 |
|----------------|-----------|-------------|-------------|-------------|-------------|
| South Carolina | Percent | 56.3% | 57.9% | 54.9% | 50.2% |
| Georgetown | Percent | 63.3% | 58.3% | 59.1% | 51.7% |
| | | | | | |



Impact Grants: Greenville County

\$8,650.00 – G Suite Learning Circles

- Learning Circle programming model
- Combines online learning with in-person meetings
- Seven-week offsite technology skills trainings for underserved adults who are unemployed or who have low income



Mon, Jun 18 & Jun 25 • 6p-7p • Hughes Main Library

BEN FRANKLIN'S 13 VIRTUES: Self-Improvement Circle

Thu, Jan 24 • 6p-7:30p Pelham Road



ATE LIBRARY

Impact Grants: Greenwood County Library

\$7,019 - The Ware Shoals Community Library

- Collaborated with the local high school on a Mi-Fi Education Project to loan students in grades 9-12:
 - Mi-Fi kit that included a Smartspot[™], a tablet, and a month's subscription of Internet service
- Assist students who did not have a computer or internet access at home to complete homework assignments and projects



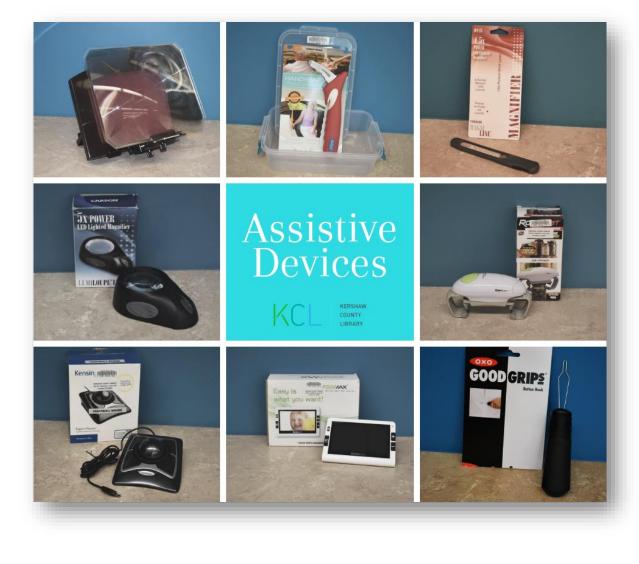


Impact Grants: Kershaw County Library

\$12,000 - Bringing Access to Life: Assistive Devices for Anyone

 Provide assistive technology to improve the functional capabilities and quality of life for patrons with a physical difference which impacts their life







Impact Grants: McCormick County Library

\$18,000.00 - John de la Howe School of Agriculture Partnership

- McCormick County Library partnered with the new Governor's School for Agriculture at John de la Howe created a collaborative program focused on plant life and farming in South Carolina.
- A hydroponic system was even installed in the Library!
- Provided students and library patrons with an opportunity to learn about the entire process of farming from seeding, to harvesting, to packaging lettuce.
- Food grown was used to feed students.
- The Library also hosted author, Sarah Frey to discuss her book: How I built a New Life and Saved an American Farm.









Impact Grants: Richland Library

\$25,000 - Literacy to Life

- Project sought to improve, expand, and increase access to library services for detainees at the Alvin S Glenn Detention Center.
- Offered instructional sessions on vocational preparedness skill sets and life skills strategies to provide access to individualized social services assistance and resources.





Impact Grants: Sumter County

- \$7,280 Make Station
- People in the community come together to tinker, collaborate, design, investigate, and create.
- In partnership with the Salvation Army Boys and Girls Club, the library hosted Tech Playground programs which allowed children to solve STEM challenges collaboratively.
- The library partnered with the Shepherd's Center of Sumter to offer monthly craft programs for seniors using the Make Station.









Impact Grants: Sumter County Library

\$9,581 STEM Adventures Project

- Offered a wide variety of science, technology, engineering, and math (STEM) programs to elementary and middle school students through the STEM Adventures LSTA grant.
- The library partnered with the Salvation Army Boys and Girls Club to help serve populations typically under-represented in STEM fields.











Impact Grants: Union County Carnegie Library

\$11,094 - Mental Health First Aid (MHFA) training certification

 Certified staff held MHFA sessions for local residents and organizations, including substance use, depression/anxiety, etc. teaching community members how to recognize a person experiencing a mental health crisis, and take appropriate actions to help.



Union County Carnegie Public Library, SC: City of Union's Police Chief, Union County Director of EMS, Corrections Officers, and First Steps home educators attend a Mental Health First Aid training course led by Assistant Director Taylor Atkinson.



Impact Grants: Union County

\$31,625.00 – "Accessing Technology" project

- Focused on serving at-risk youth, providing them with alternative opportunities outside of school, which are not currently available in the community, in order to broaden their options for future success.
- Focused on assisting adults in completing the 2020 Census.





Impact Grants: Union County Library

\$16,605 - Empowering Union County through Community Centered Access

- Library resources beyond the walls of the public library by creating outreach kits
- Rural areas who lack the ability or means to get to the public library
- Library staff to use in the community to provide programs and services to:
 - Adults with a disability
 - Preschoolers
 - Families





Impact Grants: York County

\$ 50,000.00 - Bookmobile

- 36,000 visitors per year
- Goes around the county, schools, daycares, and senior centers
- York County Library has been providing bookmobile and outreach services county-wide since 1990







Planning Grants to Public Libraries

- Grants up to \$2,500 for consultant services to:
 - Perform community needs assessments
 - Project-based strategic planning
 - Preparatory planning or research in support of future library projects
- Improve the likelihood of successful outcomes for future projects
- Planning grants awarded to:
 - Calhoun
 - Lancaster
 - Orangeburg
 - Oconee
 - York
 - Lexington



Planning workshop



Minigrants to Public Libraries: Family Place

- Family Place Libraries[™] are:
 - A nationwide network of libraries
 - Currently in 32 states
 - Focused on creating centers for early literacy & learning, parent education and engagement, family support, and community connectivity
 - Ensure all children enter school ready and able to learn
- Family Place projects provided to:
 - Marian Wright Edelman Memorial Library in Marlboro County
 - Charleston County Public Library
- Projects provide training, implementation, and materials to offer Family Place certified programs





Minigrants to Public Libraries: Family Place

- Programs were implemented at each location to:
 - Serve children ages 0-5, their families,
 - Incorporate a community partnerships that would help expose caregivers to available resources











Check Out SC Backpacks

- Project encourages South Carolinians to visit South Carolina state parks by checking out a SC Backpack
- The Statewide Park Passport allows families free day-entry into state parks
- 500 passes in FY22
- Backpack items include:
 - Statewide park passport
 - Magnifying glass
 - Binoculars
 - Book recommendations







Literacy Therapy Dog Program

- Tail Waggin' Tutors promotes reading, literacy, and the services and programs of the South Carolina State Library to libraries, schools, nursing homes, hospitals, and other organizations
- Ellen Dunn, Communications Director, along with Katie, her Australian Shepherd visited over 50 libraries, schools, and nursing facilities in 2018-2019







Minigrants to Public Libraries: SC Plants the Seed project

- Partnered with SC DSS, SCDHEC, and local farmers to provide nutritional education events to promote food literacy and healthy eating
- SC Plants the Seed:
 - Promotes early literacy
 - Lifelong learning
 - Increases awareness of locally farmed produce
 - Provides lower income residents of South Carolina an opportunity to purchase healthy fresh produce using SNAP benefits
- SCDHEC provided a speaker to provide examples of healthy meals prepared using local produce









South Carolina K-12 School Technology Initiative

- Formed to address technology infrastructure, connectivity, and education in schools and libraries throughout the State
- The Initiative guides the distribution of funds appropriated by the Governor and General Assembly
- These funds collectively help to meet the state's schools need for:
 - Software
 - Hardware

TATE LIBRARY

- Connectivity
- Digital content
- Instructional technologies
- Professional development





Who makes up the Initiative?



Impact Grants: University of South Carolina Libraries

\$19,578 - South Carolina Historical Newspapers

- Project was a collaboration with the University of South Carolina Libraries and the South Caroliniana Library to:
 - Partner with the Camden Archives
 - Digitize 35 rolls of microfilmed newspapers or approximately 20,000 pages
 - Launch the South Carolina Historical Newspaper site through the installation of the Chronicling America software

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Collaboration: Friends of South Carolina Libraries Partnership

- Statewide organization to help foster, create, and support local Friends of the Library groups
- Provides networking opportunities for groups to work together for the support of library services
- Activities include:
 - Helping new Friends groups get started
 - Sponsoring programs
 - Hosting legislative gatherings
 - Maintain a website of grant and award opportunities



FOSCL'S Mission:

- To help foster, create, and support local Friends of the library groups, and to provide a means for these groups to work together for the betterment of library service in South Carolina.
- To serve as a resource for local Friends groups
- To promote wider knowledge and use of libraries as cultural and information centers for individuals and groups
- To support improved library education in South Carolina
- To support the Library Bill of Rights



Collaboration: Library Jobs in South Carolina

- Job page lists available library jobs
- Free for any library to advertise available jobs
- Provides equal access to library job information
- Assists smaller libraries with promoting job openings

Library Jobs in SC

Statewide Program Coordinator South Carolina State Library Columbia, South Carolina Posted: 02-10-21

Health Sciences Librarian Clemson University Clemson, SC Posted: 03-08-21

Library Technical Assistant, Technical Services Department The Miller F. Whittaker Library, South Carolina State University Orangeburg, SC Posted: 02-26-21

Systems & Technology Librarian Colleton County Memorial Library Walterboro, SC Posted: 02-25-21





THANK YOU

Leesa M. Aiken, Director



HOUSE LEGISLATIVE OVERSIGHT COMMITTEE

PROGRAM EVALUATION REPORT

STRATEGIC DIRECTION IV - PRESERVATION

Agency Deliverables

FY2017-FY2019

Deliverable Group 4

Strategic Direction IV: Preservation

The South Carolina State Library protects and promotes cultural heritage in the state.







Departments Involved in Deliverable Group 4:

Library Resources and Services

Statewide Development





Acquisition of State Agency Publications

- Official state documents depository for all print and electronic state agency publications
- Materials include:
 - Reports
 - Books
 - Pamphlets
 - Maps
 - Newsletters
 - Directories
 - Regulations
 - Serials
- State documents published with the intention of distribution to: general public, the General Assembly, state agencies, or nonprofit organizations

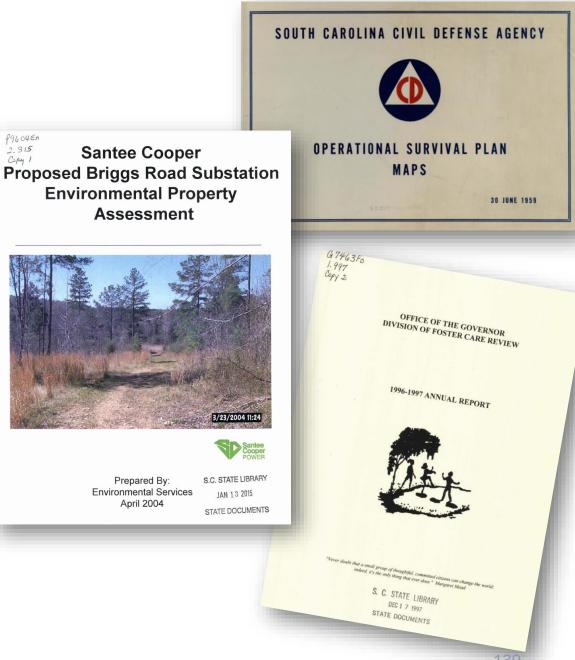






State Documents Depository: Print

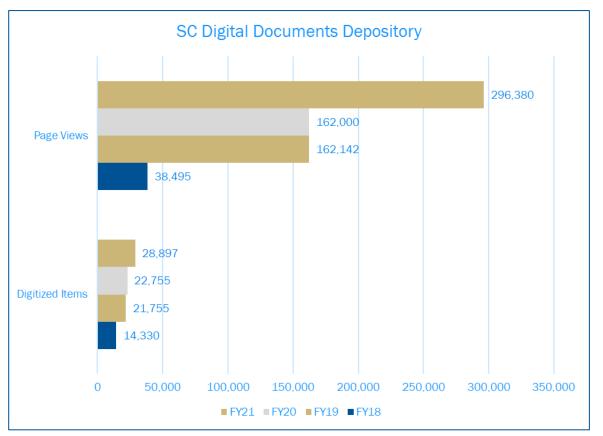
- Provide access to publications produced by state agencies and state-supported academic institutions
- Publications provide crucial state government information:
 - Statistics
 - Annual accountability reports
 - Data on a wide variety of topics
- State agency documents estimated to be over 175,000 print items





State Documents Depository: Digital

- State Documents Digital Depository includes:
 - Print publications that have been digitized
 - Born digital documents
- Electronic materials available in
- SC State Documents Depository Digital Collection.
- Currently nearly 32,000 items

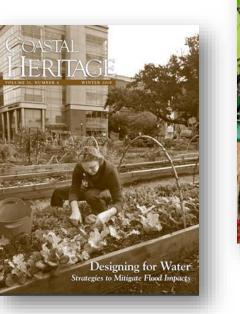


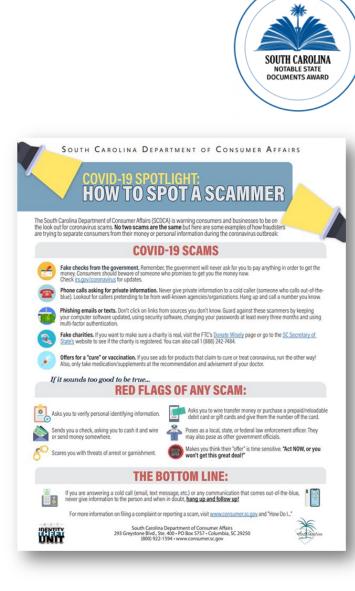


State Documents: Notable Documents Award

- Began in 1991 to recognize exemplary state publications
- 3,000 items received each year
- Nominated by depository librarians, State Library staff, or state agency employees
- Awards recognize notable documents that are:
 - Useful and Informative
 - Aesthetically Pleasing
 - Images
 - Graphics
 - Statistics
 - Engaging
 - Tell something distinctive
 - Add value and assist South Carolinians

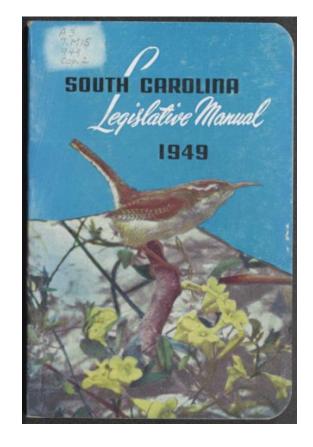






Digitization of State Documents

- Goal: Digitize all state documents
- Currently digitize based on:
 - Use of resource
 - User request
 - State Agency request
- Digitization Project: South Carolina Legislative Manual
 - Detailed information including photographs and biographies of officials in the executive, legislative, and judicial branches of South Carolina State Government; the South Carolina Congressional Delegation; and, State Officers.
 - Useful resource on State Senate and House of Representatives districts; Rules of the Senate and House of Representatives; State Agencies; State Symbols and Emblems; South Carolina County Officers; United States Government Departments in South Carolina; and historical information on South Carolina Governors, Lieutenant Governors, and Speakers of the House.
 - South Carolina Legislative Manuals published from 1917 to the present day are online and available 24/7





Digital Projects: South Carolina Historical Association

- The South Carolina Historical Association requested digitization of annual proceedings from 1931-2001
- Records added to the SCSL Digital Collections



The Proceedings of the South Carolina Historical Association

South Carolina Historical Association (South Carolina State Library, 2014) Annually, the association publishes a journal, The Proceedings, which consists of papers presented at the annual meeting. Upheaval in Charleston: Telling the Story by Susan Millar Williams and Stephen G. Hoffius Henrietta ...

The Proceedings of the South Carolina Historical Association

South Carolina Historical Association (South Carolina State Library, 2013) Annually, the association publishes a journal, The Proceedings, which consists of papers presented at the annual meeting. The Utah War and the New York Times by Kenneth L. Alford - Brigham Young University Managing the ...



Digital Projects: Confederate Relic Room McRae/Huse Collection

- Collaboration with the South Carolina Confederate Relic Room and Museum
- Digitized and created metadata for the Colin J. McRae Papers within the Huse Audit Series collection
- Collection of:
 - Purchase receipts
 - Letters
 - Pay stubs
- Used to clear Caleb Huse, accused of defrauding the Confederate government during the Civil War

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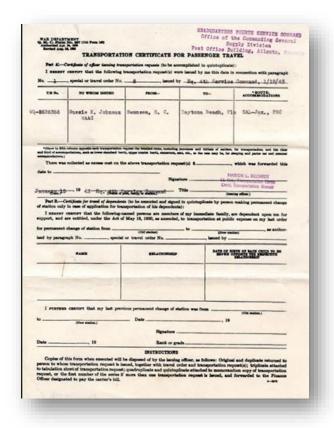
Digital Projects: Gussie Johnson Papers

- The Gussie Johnson Papers Project was a collaborative project between the South Carolina State Library, the South Carolina State Museum, and the Confederate Relic Room and Military Museum.
- Gussie Johnson was a member of the Women's Army Corps during World War II.
- The family donated her personal papers.

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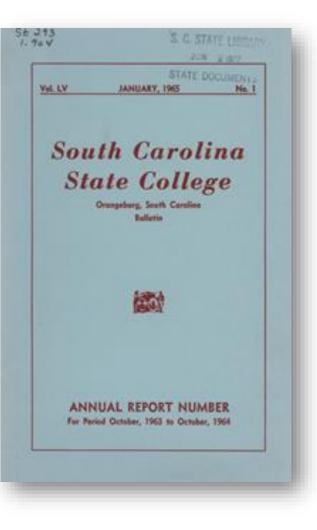
south carolina STATE LIBRARY





Digital Projects: Civil Rights Movement in South Carolina

- Project focused on:
 - Digitizing materials related to the Civil Rights Movement
 - Events that took place in South Carolina
- Some materials include:
 - South Carolina State University Annual Reports from the 1960s to 1970s
 - Secretary of State Reports

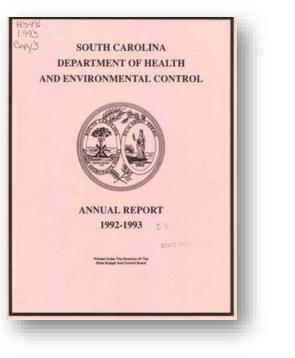




Digital Projects: Department of Health and Environmental Control

- Requested by SCDHEC digitized:
 - Annual Reports
 - State Board of Health Annual Reports
 - Pollution Control Authority Annual Reports
 - Water Pollution Control Authority Annual Reports
- Added to the State Documents Digital
 Depository



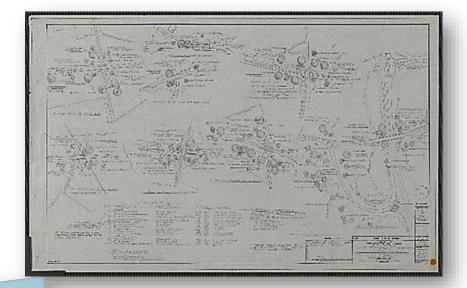






Digital Projects: Open Parks Network/Clemson University

- Collaborative project with Clemson University and the National Park Service
- Create digital collection:
 - Available to the public
 - Information relating to National and State Parks
- Provided digitized materials relating to South Carolina State Parks:
 - Brochures
 - Pamphlets
 - Newsletters







Digital Projects: 1868 Voter Registration Transcription Project

- Made voter registration documents from 1868 available and legible to the public
- Transcriptions were a state-wide library collaboration project
- The South Carolina State Library transcribed Barnwell and Williamsburg Counties

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Digital Projects: South Carolina State Museum - Images Magazine

- Covers of the South Carolina State Museum's magazine, "Images" were digitized for the SCSM's 35th anniversary celebration
- The "Images" content was digitized and added to the South Carolina State Library's digital collections
- Also digitized "Smash" the magazine preceding the "Images" magazine





Digital Projects: Shadows of the Gullah/Geechee

- Coordinated Pete Marovich's Gullah/Geechee
 photo exhibit
- Shadows of the Gullah/Geechee
- Displayed February 2 March 30, 2018
- Images added to the South Carolina Digital Library
- Event with Queen Quet, Chieftess of the Gullah/Geechee Nation







Shadows of the Gullah/Geechee Exhibit and Author Talk with Queen Quet

- Featured Queen Quet, from the Gullah/Geechee Sea Island Coalition
- Involved with Peter Marvoich's collection of black and white images
- Discussed issues that the Gullah and Geechee communities currently face
- Significant role of Gullah/Geechee in shaping SC shared history
- Queen Quet is a South Carolina author







Digital Projects: Human Affairs Commission

- Requested by the Human Affairs
 Commission
- Digitized scrapbook containing newspaper clippings about the Human Affairs Commission
- Clippings from 1972 to 1983







Digital Projects: Department of Transportation

- Requested by the Department of Transportation
- Scan three volumes of the Beaufort Area Transportation Studies and one map
- Added to the State Documents Digital Library





Digital Projects: SCETV

- Requested by House Research team
- Digitized "Plan for the Eighties," a publication of SCETV



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Digital Projects: Dorchester County Library

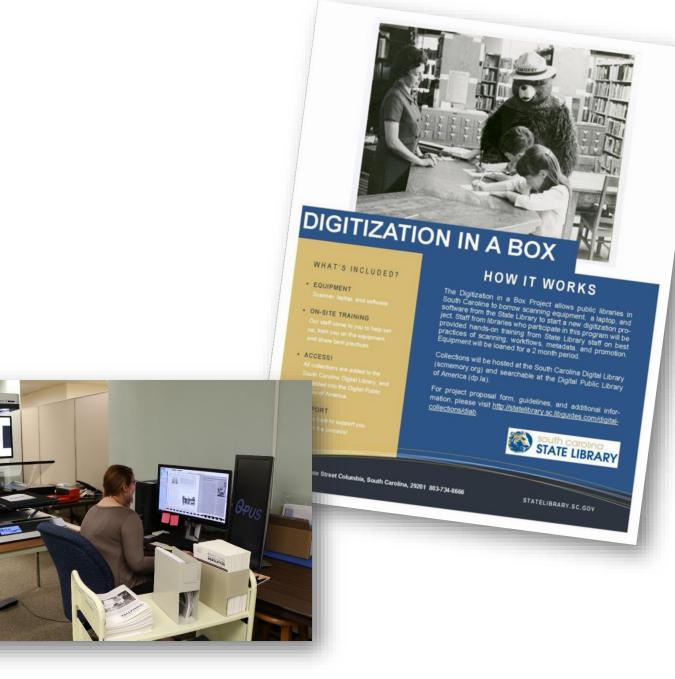
• Digitized four-volume work on the history of Dorchester, S.C. entitled *Dorchester: Our Homes - Our People - Our Story* by James A. Way





Digitization in a Box

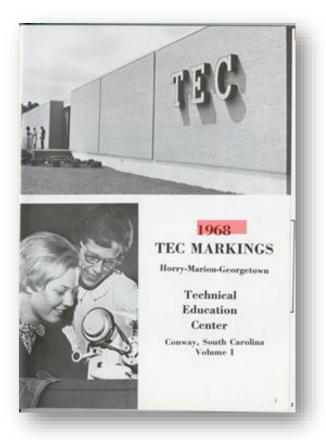
- The Digitization in a Box Project allows libraries to borrow:
 - Scanning equipment
 - Laptop
 - Software
- Digitize county or region specific information
- Added to the State Documents Digital Library

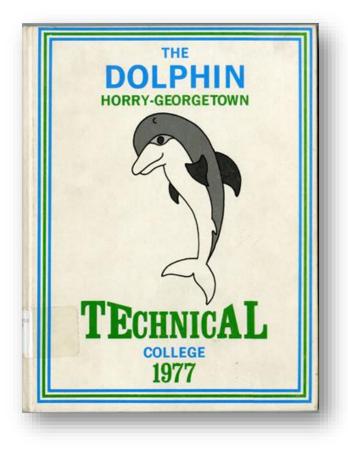


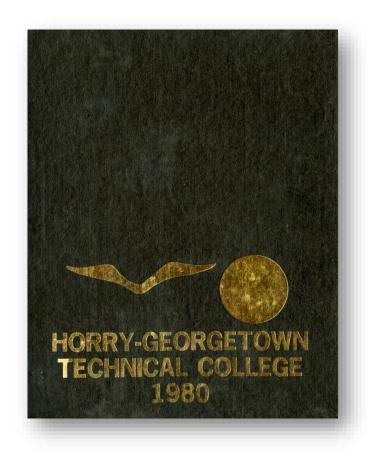


Digitization in a Box: Horry Georgetown Technical College

- Digitization in a Box kit used for a yearbook collection project covering 1968-1980
- Added to the South Carolina Digital Library









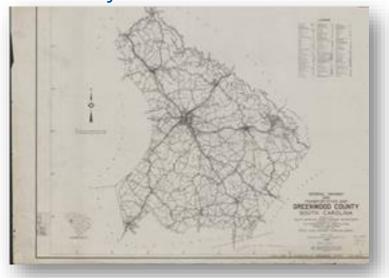
Digitization in a Box: Greenwood County Library

- Greenwood County Library's project included:
 - Library and bookmobile photographs
 - Area servicemen photographs
 - County historical photographs and county maps



Greenwood County Library bookmobile: 1956





Map of Greenwood County: 1938



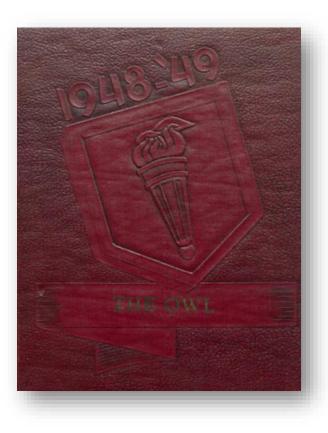
Greenwood Mills Liner Plant Worker



Digitization in a Box: Marlboro County

- Marlboro County Library digitized McColl High School yearbooks
 - Available online in Marlboro County
- Added to the South Carolina Digital Library



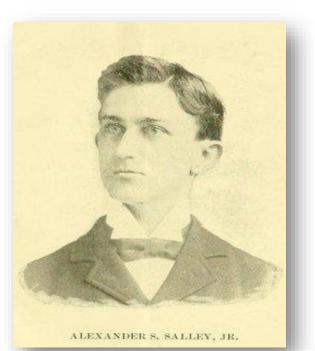


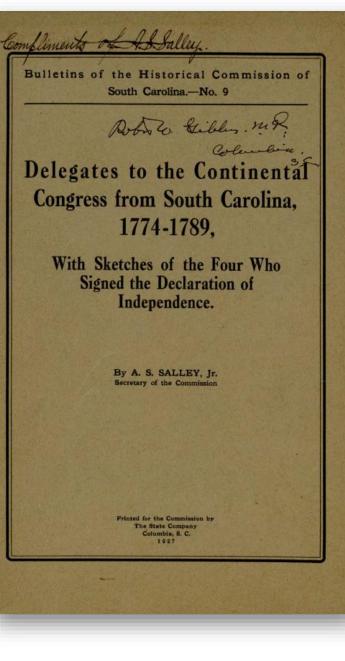




Preservation: Rare Book Collection

- Collection includes:
 - Rare
 - Fragile
 - Oversized
 - Special items
- Includes approximately 2,000 items
 - Political speeches and periodicals
 - Historical scientific works and literature
- Half of the Rare Book collection comes from the personal library of A.S. Salley, Jr., South Carolina's first Historian and Archivist.







Federal Document Depository

- Congressionally designated selective depository for U.S. Government documents
- Over 14,500 print documents in the federal depository collection





Preservation – South Carolina History

- ReadSC: The South Carolina Center for the Book
 - Began in 1996
 - Celebrates rich literary heritage
 - Highlights importance of South Carolina authors, books, and history











- Hosted by ReadSC, the South Carolina Center for the Book
- Celebrates South Carolina's rich literary heritage
- Exposes public to South Carolina authors and subjects
- Provides local authors an opportunity to connect with other South Carolinians to discuss and sell their works

• *Authors of SC was formerly known as Speaker at the Center









South Carolina Conservation

- Speaker David Shelley, Education Officer for Congaree National Park
- Offered perspectives on:
 - Conservation
 - State ecology
 - Public engagement



David Shelley, Education Coordinator Old-Growth Bottomland Forest Research and Education Center

Congaree park ranger to discuss conservation efforts



Ghosts of the USC Horseshoe: Facts and Fiction

- Hosted author and storyteller Tally Johnson and USC Archivist Elizabeth West for the Ghosts of the USC Horseshoe program
- Mr. Johnson shared:
 - Ghost stories
 - History and facts behind stories





Author Kwame Alexander presented "Saying Yes To The Writerly Life"

- Alexander is:
 - A Newbery medal winner
 - New York Times bestselling author of 21 books
 - Poet
- Celebrated winners of the Young Minds Dreaming Poetry Contest during National Poetry Month
- Alexander shared:
 - Performance from his recent children's books
 - Educational insights
 - Worldwide experiences
 - Conversation
 - Storytelling







Botany Lunch and Learn with John Nelson

- Dr. John Nelson, Curator of the Herbarium at the University of South Carolina
- Led walk on the Horseshoe at USC to view native and non-native species
- USC Horseshoe has the oldest American elms in Columbia
- Hands-on approach to recognizing and identifying local winter plants and trees







ReadSC – Programs and Exhibits

#SCStronger: And the Flood Goes On

- Commemorated experience of South Carolinians
- Special gallery designed to explore the 2015 flood disaster through art and literature
- Honored responders and examined impact
- Included:
 - Prose and poetry
 - Photographs
 - Digital art
 - Special library gallery
- Hosted Peter Duffy and other Midlands community artists
 - Performed play "And the Flood Goes On..."
 - Production was part of the SCSL's #SCStronger display



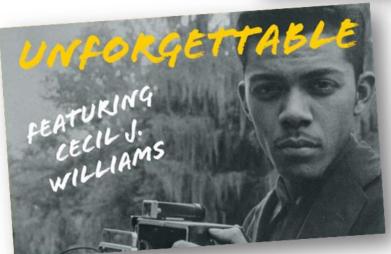




Unforgettable: A Time of Life, Hope, and Bravery Exhibit Presentation

- Partnership with Orangeburg's legendary civil rights photographer, Cecil Williams
- Shared the stories and events of South Carolina's Civil Rights Movement
- Over 40 framed photographs
- Traveling exhibition loaned to SC public libraries
- Traveling exhibit is free for SC public libraries to host







Gallery Talk: Freedom Now and Columbia SC 63

- Presentation by Dr. Bobby Donaldson, Associate Professor of History at the University of South Carolina
- State Library's "Freedom Now" exhibit
- Partnered with Columbia SC 63 to host the exhibit
- Featured photos taken during the civil rights movement
- Many images are undocumented
- Attendees invited to identify people in photos and dates taken







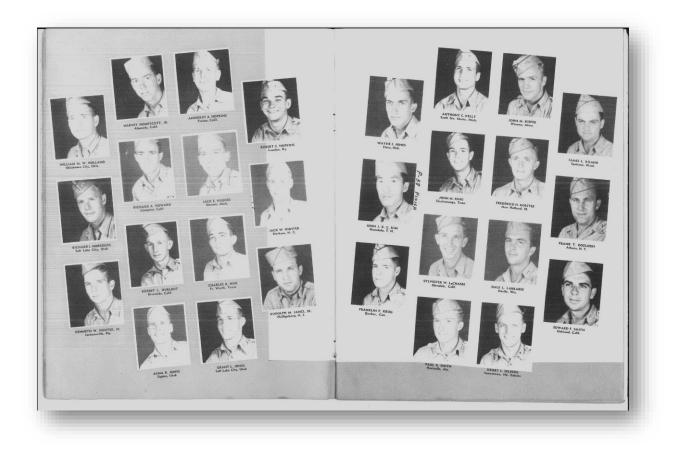
My Voice is...

- A spoken word event
- Brought vibrant South Carolina voices together to celebrate Black History Month
- Hosted by Darion McCloud, co-founder and creative director of the NiA Company and creator and Captain of Story Squad



Honoring South Carolina Veterans and Their Legacies Exhibit

- Exhibit highlighted our unique and diverse library collections related to Veterans
- Display included:
 - Military materials
 - Letters
 - Diaries
 - Photographs
 - Historical books
 - State documents





Quilts of Valor Awards Ceremony and Sew Day

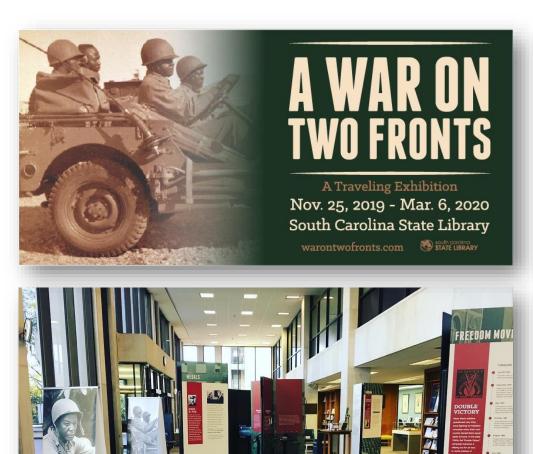
- Hosted five Quilts of Valor Award Ceremonies
- Honored 19 South Carolina veterans
- Quilts are handmade, of the highest quality
- Made by volunteers of S.C. Quilts of Valor
- Lifetime award given by civilians to veterans
- "Thank you for your service, your sacrifice, and valor."





War on Two Fronts exhibition

- Hosted Dr. Maggi Morehouse Burroughs Distinguished Professor of Southern History and Culture at Coastal Carolina University
- Daughter of Officer in the 93rd infantry division
- Research explored how African Americans in the 92nd and 93rd Army infantry divisions:
 - Served their Country
 - Represented South Carolina honorably
 - Fought for racial equality during wartime
 - Went on to be active participants in the Civil Rights Movement





War on Two Fronts exhibition

- Unique multimedia exhibit featured:
 - Stories of soldiers on the front lines
 - How segregation affected training, service, and recognition
- Documented injustices faced by 1.4 million African American soldiers during World War II
- Exhibit told the story of soldiers using:
 - Historical photographs
 - Interviews with soldiers
 - Film
 - Audio
 - Interactives





Faces of Margraten

- Reference question from Netherlands
- Partnership with the Faces of Margraten project
- Graves of 32 SC WWII soldiers
- Some were listed as:
 - Missing in Action
 - Unknown
- Locate:
 - Photographs of buried South Carolinian soldiers
 - Share personal stories
 - Notify families of loved ones remains
- While they are gone, they are not forgotten

'They fought for our freedom': Dutch town still tends graves of SC WWII dead

BY SARAH ELLIS sellir@thestate.com

COLUMBIA, S.C. Two smoking pipes, two fountain pens, one Bible. A pocket knife, a pair of rings and one cigarette lighter. These were all the possessions James F. Wise had with him, on his body or tucked in his uniform, when he died on a German battlefield on April 11, 1945.

"He was a smoking believer," said Stefan Warnier, a Dutchman, whose family might now be the only people left on the earth who honor and remember this soldier from South Carolina. "These are such little details, but for me, they're worth a lot.' To Warnier, his wife and his two young sons, Wise has become family. They were born generations and an ocean apart, but they are tied together by a cemetery in a small town in the Netherlands. Wise is one of more than 8.300 American service members who were killed in Europe in World War II and buried in the Netherlands American Cemetery in the town of Margraten, where thousands of families have adopted the names and memories of the

people who died for their liberation. More than names on headstones, they are men who had faces, families and lives over-

seas - hundreds of them from



STEAN WARKET Provide photo Stefan Warnier visits the grave of James E. Wise, a World War II soldier from Lake View, S.C., who is buried at the Netherlands American Cemetery in Margraten. Warnier's family adopted Wise's grave and honors his memory.

men memorialized in Margraten, some of whose family members never knew their loved ones' legacies lived on there.

"You learn so much from a photograph," said Leesa Aiken, director of the State Library. "They're individual young men, in most cases, who went thousands of miles from their home and really did give the ultimate sacrifice. And I think that is the most important part, to remember them individually, which is part of the reason I love this project so much."

A MESSAGE FROM ABROAD The Warnier family adopted



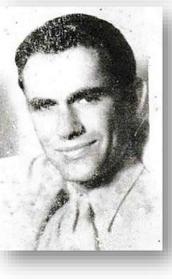
Brothers Wess and Lenn Warnier and their mother, Cindy, visit the

service members killed in Europe during World War II and buried in

grave of James E. Wise. He is one of more than 8,300 American

the Netherlands American Cemetery in Margraten.

STEFAN WARNIER Provided of





Women Speak Art Gallery Exhibit

- Art by from South Carolina
 women
- Celebration of Women's History Month
- Artwork shared voice and experiences of South Carolina women





Threads: Gathering My Thoughts...Honoring South Carolina's Textile History

- Historical images:
 - Honor South Carolina's rich textile legacy
- Teaches how textile industry shaped:
 - Culture
 - Demographics
 - Economics
- Exhibit included:
 - Textile tools
 - Textile samples
 - Artwork of artist, Susan Lenz









Lemira Elementary Percussion Ensemble: Live Performance

- Students from Sumter's Lemira Elementary School
- Shared musical styles:
 - Classical
 - Taiko
 - Latin American
 - Jazz
 - Drumline
- Ensemble utilized unique instruments:
 - Boomwhackers
 - Pipes
 - Buckets
 - Trash cans
- Created to enhance musical curriculum and promote cultural awareness







ReadSC: Literary Landmark Designation Program

- United for Libraries Literary Landmarks are historic designations
 - Listed on the National Registry for places of historical or cultural significance
- Locations connected with a deceased literary figure, author, or their work
- Current Literary Landmarks:
 - Harvin Clarendon County Public Library, Manning, SC -Children's author Peggy Parish
 - Dr. Arthenia J. Bates Millican's Home, Sumter, SC -American poet, essayist, short-story writer and educator
 - Gravesite of Poet James Mathewes Legare, St. Thaddeus Episcopal Church, Aiken, SC Distinguished writer
 - Pat Conroy Literary Center, Beaufort, SC Distinguished writer
 - Dr. Benjamin E. Mays, Dr. Benjamin E. Mays Historical Preservation Site, Greenwood, SC – Education Icon and Civil Rights Leader









ReadSC: First Novel Project / SC Novel Prize

- Partnership with the Arts Commission
- The SC Novel Prize acknowledges exceptional work of a South Carolina author
- Judged by a group of anonymous panelists
- Copies of winner's book provided to every public library in the state

• * The SC Novel Prize was formerly the First Novel Project.



Winner announced for biennial South Carolina **Novel Prize** SHARE: 🛉 💟 🕂





ReadSC: Let's Talk About It Series

- "Let's Talk About It" is a book discussion series centered on themes ranging from:
 - South Carolina heritage
 - South Carolina literary works
 - Women's autobiographies
 - Classics
 - Topics of interest
- Funded by the SC Humanities
- Coordinated by the SC State Library
- All Public Libraries eligible to participate

Let's Talk About It! BOOK DISCUSSION SERIES



66

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Cristi Bade

Every fall our patrons ask about the Let's Talk About It program

and when it will start. It is one of our Star programs for our adult

patrons. This year we saw an increase in Friends of the Library

We had no adult programming for a number of years. We

obtained two of the LTAI programs within one fiscal year, and our

membership due to this program.

CHAPIN MEMORIAL LIBRARY

adults loved the discussions.

KERSHAW COUNTY LIBRARY

Deb Warrington

66

Modern American Poets: Voices and Visions was a very positive experience for me both as staff of a sponsoring library and as a participant. I was excited to see how enriching the experience was for participants—many of whom were completely unfamiliar with poets such as Wallace Stevens and Elizabeth Bishop.

Mary Jo Dawson Abbe regional library system

66

Participants enjoyed talking to each other about what they had read, but they seemed especially hungry for the scholar's information—they were eager for a learning experience.

Sarah McMaster FAIRFIELD COUNTY LIBRARY



Innovation, Collaboration, Participation, Preservation: StudySC

- Website dedicated to SC history
- Includes:
 - Facts about South Carolina
 - Notable South Carolinians
 - Artist biographies
 - Native American tribal information
 - Civil War timelines
 - SC Book Awards
 - Author biographies

https://studysc.org/



- Resources for Teachers and Students:
 - Arranged by grade level and subject area
 - Meets South Carolina-specific curriculum standards
 - Lesson plans and activities
 - Read aloud
 - SC Book Awards



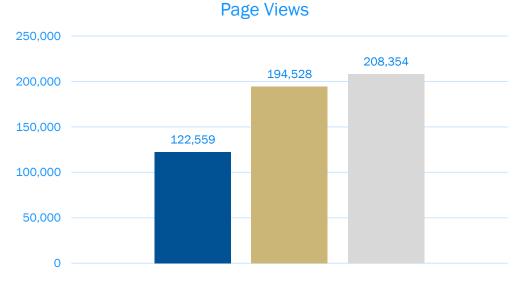


StudySC

- SC County Pages
 - History
 - Cities & Towns
 - School Districts
 - Recreation
 - Activities and Festivals
 - Link to SC Parks
 - Link to SCIWAY



Conway, Toad Suck Square



■FY17 ■FY18 ■FY19







THANK YOU

Leesa M. Aiken, Director